

Item

Postal Regulatory Commission Submitted 8/22/2011 12:50:13 PM Filing ID: 75022 Accepted 8/22/2011

## Official Record Index

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	02/15/2011
2.	Notice (if appropriate) to Headquarters of suspension	N/A
3.	Notice (if appropriate) to customers/district personnel of sus	pension N/A
4.	Highway map with community highlighted	2/15/2011
5.	Eviction notice (if appropriate)	N/A
6.	Building inspection report & photos of deficiencies (if approp	riate) N/A
7.	Post Office and community photos	2/15/2011
8.	Form 150, Postmaster Workload Information	3/08/2011
9.	Worksheet for calculating work service credit	3/08/2011
10.	Window transaction record	2/19/2011
11.	Record of incoming mail	2/19/2011
12.	Record of dispatched mail	2/19/2011
13.	Administrative postmaster/OIC comments	2/18/2011
14.	Inspection Service/local law enforcement vandalism reports	2/18/2011
15.	Post Office fact sheet	3/07/2011
16.	Community fact sheet	2/18/2011
17.	Alternate service options/cost analysis	3/07/2011
18.	Form 4920, PO Closing or Consolidation Proposal—Fact She (with past three fiscal years of total revenue and revenue uni	eet ts) 3/07/2011
19.	Analysis of investigative findings/recommendations	3/08/2011
20.	Questionnaire instruction letter to postmaster/OIC	3/14/2011
21.	Cover letter, questionnaire, and enclosures	3/14/2011
22.	Returned customer questionnaires & PO response letters	3/30/2011
23.	Analysis of questionnaires	5/05/2011



Item No.	Description Da	te Entered into Record
24.	Community meeting roster	3/30/2011
25.	Community meeting analysis	3/30/2011
26.	Community meeting letter (if meeting held prior to questionnai	re) N/A
27.	Petition and Postal Service response letter (if appropriate)	N/A
28.	Congressional inquiry & Postal Service response letter (if appr	ropriate) N/A
29.	Proposal checklist	4/12/2011
30.	District notification to Government Affairs	3/31/2011
31.	Instructions to postmaster/OIC to post proposal	4/12/2011
32.	Invitation for comments exhibit	4/18/2011
33.	Proposal exhibit	4/18/2011
34.	Comment form exhibit	4/18/2011
35.	Instructions for postmaster/OIC to remove proposal	6/15/2011
36.	Round-date stamped proposals & invitations for comments	6/23/2011
37.	Notification of taking proposal & comments under consideration	n 6/15/2011
38.	Customer comments and Postal Service response letters	N/A
39.	Premature Postal Rate Commission appeal and Postal Service appropriate)	e response letter (if N/A
40.	Analysis of comments	N/A
41.	Revised proposal (if appropriate)	N/A
42.	Updated Form 4920 (if appropriate)	N/A
43.	Certification of record	6/21/2011
44.	Log of Post Office discontinuance actions	6/21/2011
45.	Transmittal to Vice President, delivery and retail, from district rand sales	nanager, customer service 6/23/2011
46.	Headquarters' acknowledgment of receipt of record	6/23/2011
47.	Final determination transmittal letter from Headquarters	7/07/2011



Item No.	Description	Date Entered into Record
48.	Instruction letter to postmaster/OIC on posting	7/07/2011
49.	Round-date stamped final determination cover sheets	
50.	Postal Bulletin Post Office Change Announcement form	
51.	Appeal letter (if appropriate)/No appeal letter	7/18/2011
52.	Public notice postings on appeal (if appropriate)	
53.	Postal Rate Commission opinion on appeal affirming final	determination (if appropriate)
54.	Vice President, delivery and retail, instruction letter	
55.	Letter to customers	
56.	Notification to local Address Management Systems (AMS)	to update AMS database
57.	Announcement in Postal Bulletin	



02/15/2011

GAIL DUBA DISTRICT MANAGER HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-03 congressional district.

HAMILTON Post Office Name: 50116-7503 Zip+4 Code: EAS Level: 183834 Finance Number: Marion County: BUSSEY PO Proposed Admin Office: ADMIN Miles Away: BUSSEY PO Near Office Name: 4.0 Near Miles Away: Number of Customers: Post Office Box: 34 General Delivery: Rural Route (RR): Highway Contract Route (HCR): Intermediate RR: 83 0 Intermediate HCR: City Delivery:

The above office became vacant when the postmaster resigned on 09/11/2002.

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Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

AMY BALIK Manager, Post Office Operations

Total Customers:

Approval to Study for Discontinuance:

GAIL DUBA 02/15/2011
DISTRICT MANAGER
HAWKEYE PFC DATE

cc: Area Manager, Public Affairs and Communication



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L Office		NOTICE OF POST O	THOS SMERGER			
Name: HAMILT	ON			State: IA	Zip Co	de: 50116
Area: WESTE	RN		District	HAWKEYE PFC	-8.8	
Congressional Dist	trict: IA-03 53		County	Marion Finance Number:	183834	
EAS Grade:	-				100004	cao 🗖
Post Office:		Classified Station	П	Classified Branch		сро 🗌
There was n	o Emerganc	y Supension for th	is office			
Prepared by:	Karen Lenar	ne			Date:	02/15/2011
repared by.		PFC Post Office Review (	Constinutor			
Title:	HAVWKEYE	-LC Lost Office Leafen (	Sourdinator			



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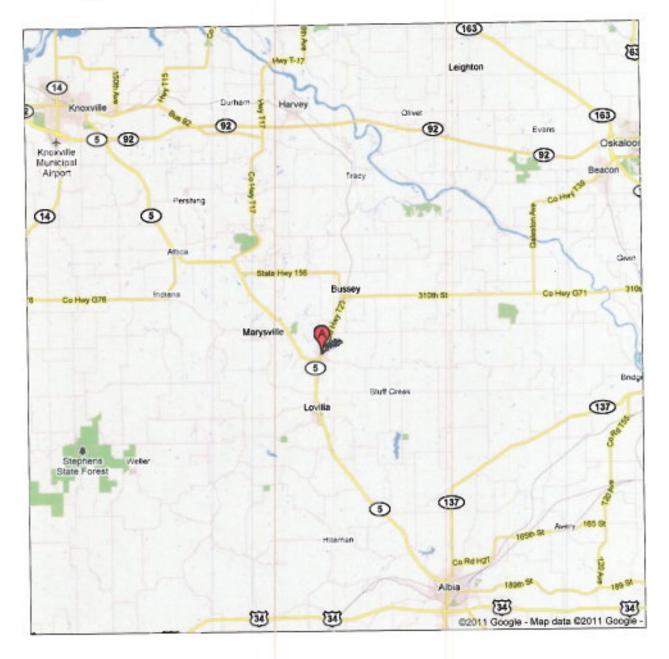
## NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

lame:	HAMILTO	N					State: IA	Zip	Code: 50116	
vrea:	WESTER					District:	HAWKEYE PFC	<u> </u>		
ongress	ional Distric	ct:	IA-03			County:	Marion	4.02.03	14	
AS Grad	de:		53		100		Finance Number:	18383		_
ost Offic	oe:	Ľ		Classified Station			Classified Branch	П	СРО	
here wa	is no Emerg	gancy	Supens	ion for this office						
_0055	46-	W	and const					Date:	02/15/	201
Prepare	ad by:		en Lenar		Onnellect			Date.	02/13/	201
Title:		HAV	VKEYE	PFC Post Office Review	Coordinate	or			49.400	
Tele No	000	/910	399-29	002				Fax No:	(319)	

### Address Hamilton, IA









				Eviction No	otice			
A. Office	2.							
Name:	HAMILTO					State: IA	Zip	Code: 50116
Area:	WESTER				District:	HAWKEYE PFC		- W
Congres EAS Gra	sional Distric	t: IA-03 53			County:	Marion Finance Number	r. 18383	4
								сро 🗍
Post Offi	ce:		Classified Station			Classified Branch	П	
There w	as no evictio	n notice for t	his office					
Prepare	ed by:	Karen Lena					Date:	05/13/201
Title:		HAWKEYE	PFC Post Office Review	Coordinator				922323
Tele No	0:	(319) 399-2	902				Fax No:	(319) 399-5502



		Build	ing Inspec	tion Rep	ort		
A. Office							
Name: HAMIL	TON				State: IA	Zip C	ode: 50116
trea: WEST	ERN			District:	HAWKEYE PFC		
Congressional Dis	strict: IA-03			County:	Marion Finance Numb	er: 183834	
EAS Grade:	10 0000				Classified Branch		сро 🗍
Post Office:		Classified Station	П		Classified Branch		
There was r	no building i	nspection report n	or photo	s for th	nis office		
Prepared by:	Karen Lena	ne				Date:	05/13/2011
Title:		PFC Post Office Review	Coordinato	vr .			0000000
Tele No:	(319) 399-2	902				Fax No:	(319) 399-5502



Front of Post Office



Looking north on East Street from County Hwy T23 going into town



Looking south onto Hwy T23 from East Street



Mitchell Street going west - right beside PO from Hwy T23



Mitchell Street going east - right beside PO to Hwy T23



Hamilton City Hall and Community Center



Hamilton United Methodist Church



Street (East Street) in front of the PO - East view



Street (East Street) in front of the PO - South view



Street (East Street) in front of the PO - North view



Street (East Street) in front of the PO - West view



Back of Post Office



## PS Form 150, Postmaster Workload Information

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	Office, State & Zip Code ILTON, IA 50116	Postmaster's Signature JHNBQ0	Dat 03/	e 08/2011
	ct Office, State & Zip Code KEYE PFC, IOWA 52406	District Manager's Signal KT9VD4	ture Dat 03/	le 08/2011
Che	Vacancy Management Review R	See Instructions on	Reverse	
1.	Current Office Level			53
2.	Finance Number		(1-6)	183834
3.	General Delivery Families Served		(7-9)	0
4.	Post Office Boxes/Call Boxes Rented		(10-15)	34
5.	Possible City Deliveries		(16-20)	0
6.	Administrative Rural Boxes Served		(21-25)	0
7.	Intermediate Rural Boxes Served		(26-30)	83
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Office:		(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served		(38-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served		(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route B	Baxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	W	(48-49)	0
13.	Number of Finance Stations/Branches		(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices		(52-53)	0
15a. 15b.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for it (if you ariswer "yes" of this question, complete 'Seasonal Workload' section of	no) on reverse.)	(54) (55-56)	N
16.			(57)	N
17.	Does Office Perform Outgoing Distribution for Other Offices?  Does Office Perform Incoming Distribution for Other Offices?		(58)	N
18.	Does Office Perform Incoming Destribution for Other Offices?		(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Route	s for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes :		(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?		(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office	ce?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?		(64)	N
24.	Does Office Have MPLSM/SPLSM?		(65)	N
25.	Does Office Distribute Food Stamps?		(65)	N

PS Form 150, January 1983

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	34	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	83	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

#### Instructions

- 1. Enter current evaluated office level
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do
  not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code DNLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Erner the total number of contract stations, rural stations and community post offices.
  - (a) A contract station is a detached finance unit manned by non-postal employees.
  - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
  - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

#### Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices HAMILTON Office Name: HAWKEYE PFC 50116 - 7503 District: Office Zip+4: Activity WSCs 0 X 1.0 34 X 1.0 34 0 0 X 1.33 0 0 X 1.0 58 83 X 0.7 Administrative Responsibility for Intermediate Rural Boxes for Other Offices 0 X 0.3 Administrative Highway Contract/Star Route Boxes Served 0 X 1.0 0 Intermediate Highway Contract/Star Route Boxes Served 0 X 0.7 Administrative Responsibility for Intermediate Highway Contract/Star Route 0 0 X 0.3 92 Revenue WSCs 25 revenue units: 1.00 0.00 0 units First 0.00 0 units 275 revenue units: 0,50 Next 0.00 700 revenue units: 0.25 0 units Next 0.00 X. 0 units 5000 revenue units: 0.10 Next 0 units 0.00 Balance of revenue units: 0.01 0.00 Total revenue WSCs: 92 + Revenue WSCs = 0.00 Base WSCs 92.00 = EAS Grade Activity WSCs Previous evaluation: EAS grade (if appropriate) Effective date of change in service hours: (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: KAREN.S.LENANE@USPS.GOV KAREN LENANE Signature Printed Name HAWKEYE PFC District Review Coordinator Date Title

Window Transaction Survey

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	10000	Wind	Window Transaction Survey		
PO Name:	HAMILTON	ZIP+4:	50116 - 7503	Completed By:	JHNBQ0
Survey Period:	02/19/2011	through	03/04/2011		
Record the number of order is two transaction 2007-A, Window Transentries in the columns. survey. The allowable teach column by the time in the survey period.	retail window transactions in the Source of the handing saction Record, PS Form 2007. To obtain the average daily not time per transaction is shown in conversion for that column,	ne appropriate columns to out over the counter of b. B. Window Transactions, d in each column in minute total the time conversion	or each day. Consider a sale of lox mail, general delivery mail, of Conversion; and PS Form 2007 inde the total number of transaces. To determine the average dans for all columns, and divide the	Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A. Window Transaction Record, PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of transactions in shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.	le of stamps and a money ksheet, you may use PS Form . Use hash marks (////) for daily y the number of days in the the number of transactions in number of days

		Priority Parcels	Express Registered	Passports Meter	Box	Certified Insured		Nonrevenue
Day/Date	Postage Sales (.777)	Money Orders (1.083)	C.O.D (1.969)	Settings (5.06)	Rent (2.875)	Special Service (1.792)	Misc. Services (1.787)	Services (1.787)
Sat - 02/19	0	-	0	0	0	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	60	-	0	0	1	0	0	0
Wed - 02/23	-	0	0	0	0	0	1	0
Thu - 02/24	2	0	0	0	1	0	0	0
Fri - 02/25	2	0	0	0	0	0	0	0
Sat - 02/26	0	0	0	0	0	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	4	0	0	0	0	0	0	0
Tue - 03/01	4	0	0	0	0	0	0	0
Wed - 03/02	0	0	0	0	1	0	0	0
Thu - 03/03	-	0	0	0	1	0	1	0
Fri - 03/04	3	0	0	0	0	0	0	0
TOTALS	20	2	0	0	4	0	2	0
Time Factor	777. X	X 1.083	X 1,969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	1.9	0.3	0.0	0.0	1.4	0.0	0.4	0.0
Average Number Daily Transactions	Jaily Transactions:		6	3.5	Average Daily Re	Average Daily Retail Workload in Minutes:	utes:	4.0
a comment offering								

## Survey of Incoming Mail

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urvey of Incoming Mail Record in Pieces)

Post Office Name and Zip+4

HAMILTON 50116 - 7503

Dates Recorded

through 03/04/2011 02/19/2011

Date	Le	tters	F	lats	Par	rcels	Oth	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	35	18	0	8	3	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	51	36	0	25	0	1	0	0
Wed - 02/23	42	13	2	54	0	1	0	0
Thu - 02/24	39	17	1	48	4	0	0	0
Fri - 02/25	47	3	3	2	6	1	0	0
Sat - 02/26	35	17	2	2	6	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	36	58	3	33	1	1	0	0
Tue - 03/01	44	50	0	5	0	0	0	0
Wed - 03/02	44	16	2	63	1	0	0	0
Thu - 03/03	41	12	2	6	0	0	0	0
Fri - 03/04	62	11	0	46	3	0	0	0
TOTALS	476	251	15	292	24	4	0	0
aily Average	43.3	22.8	1.4	26.5	2.2	0.4	0.0	0.0
Signature of Per	son Making	Count	JHNBQ0					
	Printed Nam		JHNBQ0					

Date:

03/04/11

### Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

## Survey of Dispatched Mail

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urvey of Dispatched Mail Record in Pleces)

Post Office Name and Zip+4

HAMILTON 50116 - 7503

Dates Recorded

02/19/2011 through 03/04/2011

Date	Le	tters	F	lats	Par	rcels	Oth	er
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	13	0	0	0	1	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	10	0	0	0	1	0	0	0
Wed - 02/23	12	0	0	0	0	0	0	0
Thu - 02/24	11	0	0	0	0	0	0	0
Fri - 02/25	11	0	0	0	0	0	0	0
Sat - 02/26	10	0	0	0	1	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	13	0	0	0	2	0	0	0
Tue - 03/01	12	0	2	0	0	0	0	0
Wed - 03/02	4	0	0	0	0	0	0	0
Thu - 03/03	8	0	0	0	0	0	0	0
Fri - 03/04	11	0	0	0	0	0	0	0
TOTALS	115	0	2	0	24	0	0	0
aily Average	10.5	0.0	0.2	0.0	2.2	0.0	0.0	0.0
Signature of Pe			JHNBQ0 JHNBQ0					

Date:

03/04/11



#### 02/18/2011

#### OIC/POSTMASTER

SUBJECT: HAMILTON Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the HAMILTON Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the HAMILTON Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 03/04/2011. This information will be entered into the official record for public viewing.

Post Office Box	34
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	83
Intermediate HCR	0
City Delivery	0
Total Customers	117

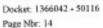
If you have any comments on alternate means of providing services to the HAMILTON customers, please provide them below:

KAREN LENANE Post Office Review Coordinator

#### Comments:

Customers who use the Hamilton Post office on a routine basis or served Hamilton United Methodist Church PO Box 116 Main St Hamilton, IA 50116 City Of Hamilton PO Box 145 407 East St Hamilton, IA 50116 City of Marysville PO Box 127 Hamilton, IA 50116 Virginia Agan Hamilton United Methodist Church Newsletter 851 East St Bussey, IA 50044 Mane Attractions Sandy Dyer 1002 West Rock Island St Knoxville, IA 50138

cc: Official Record





02/18/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HAMILTON Post Office, 50116 - 7503, located in Marion County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

e: Official Record



### 02/18/2011

Marion County Sheriff Marion County Law Enforcement 211 N. Godfrey Lane Knoxville, Ia 50138

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HAMILTON Post Office, 50116 - 7503, located in Marion County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

Enclosure: Return Envelope

No records of mail theft or vandalism:

Comments/Findings:

Did not find anything involving the Hamilton Post Office, mail that

cc: Official Record

Sheriff Marion County 2-24-2011

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		P	ost Office Survey She	et		
	Post Office Name	HAMILTON		ZIP+4		50116-7503
	Congressional District	IA-03		Date	_	03/07/2011
	List specific information al where restrooms are availa N/A Management initiated	ble), security, and o	th as structural defects, safety haz ther deficiencies or factors to con	ards, lack of n nsider.	unning wat	er or restrooms (if so,
	Is the facility accessible	to persons with dis	abilities?	Yes 🔲 N	No	
	Lease terms? 30-day car	ncellation clause?	Lease expires 9/30/2013 - 30 d	lay cancellation	n clause	
1.	Are suitable alternate qu N/A Management initia		an independent Post Office? If s	o, where?		
5.	List potential CPO sites N/A Management initia					
5.	If yes, please identify the None	em by name and ad				
7.	PMR/OIC to be reassig	ned or terminated	l be affected and what accommo			
	box he retained? Will a lo	cked pouch be utili Bussey rural carrie	ffice and at what times? How wil zed? r before office opens usually bety			
	How Post Office boxes	are installed?		56		
	How Post Office boxes	are used?		34	· Constant	
	What are the window s	ervice hours?		10:30 - 14:45		
				10:30 - 11:45	* 100 August 1	
	What are the lobby hou	rs?	(P	10:30-15:00		
9.	Have there been recent None	cases of mail theft	or vandalism reported to the post		1/2	

## Post Office Survey Sheet(continued)

Docket: 183834 Page Nbr: 15a

10.	What None	equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes,	furniture, sare):				
11.	N/A Management initiated study						
12.	handica One cur	re any special customer needs? (People who cannot read or write, who cannot drive, who leads to be seen these people be accommodated? Stomer is deaf and one customer has partially lost his vision. Two customers who are not a veryday. Rural delivery would be very beneficial for these customers.					
13.	Rural	delivery/HCR delivery.	K41				
	a.						
	b.	Will this change result in the route being overburned?	Yes Mo				
	If so, what accommodations will be made to adjust the route?						
	c.	How many boxes and miles will be added to the route?	34, box 0 Miles				
	d.	What would be the additional annual expense if the route is increased?	3087				
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0				
	f.	At what time of the day does the carrier begin delivery to the community?	10:30				
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 📝 No				
		If so, how?	0				
	Are th	e Post Office box fees at the facility that will provide alternative service different from the	ose at the office to be				
14.	discor	ntinued? If so, how? Yes 🖊 No					
	Current no fee box holders will have an increase in box rent if Po box service is continued in another facility.						

Docket: 1366042 Page Nbr. 16

	Post Office Name	HAMILTON	ity Survey Sheet  ZIP+4	50116-7503			
	Congressional District	IA-03	Date	02/18/2011			
	Incorporated?		✓ Yes No				
	Local government provi	ded by:	Mayor and Council				
	Police protection provid		Marion County Sheriff				
	Fire protection provided		Bussey or Lovilia Fire	Departments			
	School location:		Twin Cedars Communi	ity School - Bussey, Ia			
2.	What population growth None - Facilities Planni	is expected? (Please document ng Website	your source)				
3.	What residential, comm Minimal - Facilities Plan		sected? (Please document your source)				
4.	Are there any special co Is the Post Office facilit	special historical events related immunity events to consider? y a state or national historic lan I estate office when verification	dmark (see ASM 515.23)?				
5.	What is the geographic/	economic make-up of the commers, farmers, and some self em	nunity (e.g., retirees, commuters, self-emp ployed	oloyed, farmers)?			
ń.	Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)?  What provisions can be made for these services if the Post Office is discontinued?						
	Bublic bullatin board con	requesty meeting location city le	ocal government posts the city's meeting	minutes and other city related			

# Highway Contract Route Cost Analysis Form

Docket: 1366042 - 50116

Page Nor. 17

			Highw Estimated Co	ray Contract Route ost for Alternative Se	ervice	
Office I		HAMILTON 50116 -7503	District:	HAWKEYE PFC		
Office 2		number of additional				
1.		be added to the route		0	x 3.64 hours per year	0.00
2.		number of additional se added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0.00
3.	Enter the (Contact Officer)	HCR hourly rate Area Manager, Purchasi	ng/Contracting			0.00
		Total additiona	I compensation	on (HCR hourly rate :	x total time added to the route)	0.00
		Total additiona	l compensation	on (HCR hourly rate :	x total time added to the route)	_

Docket: 1366042 Page Nbr: 17a

## Rural Route Carrier Estimated Cost for Alternative Replacement Service

	Name:	HAMILTON	Palestates	HAWKEYE PFC		
Office :	Zip+4:	50116 -7503	District:	HAWKETEFFO		
1.	Enter the no boxes to be	umber of additional added to the rural route		34		
2.		umber of additional added to the route		0.00		
				Total (add	itional boxes x volume factor)	64.26
3.	Enter the n	umber of additional boxes	C	34		
	Centralized			0.00	x 1.00 Min	0.00
		route boxes		0.00	x 1.82 Min	0.00
		on-L route boxes		34.00	x 2.00 Min	68.00
					Total additional box allowance	68.00
4.	Enter the nu	imber of additional daily m	niles to be ac	ided to0.0	x 12 Mileage Standard	0.00
					etal additional minutes per week illes carried to two decimal places	
5.		onal annual minutes ninutes per week year)		132.2	6 x 52 Weeks	6,877.52
6.	(additional a 60 minutes			6,877.5	2 / 60 Minutes	114.63
7.	Enter the ru national pay carrier, con:	ral cost per hour (see vroll summary report – rura solidated)	al	34.8	8	
		,	otal Annua	I Cost (additional an	nual hours x rural cost per hour	3,998.13
8.	Enter lock p	ouch allowance (if applica	able)			911.01
		Total annual con	t for alterna	ite service (annual co	est minus lock pouch allowance	3,087.12

POST OFF	U.S. Postal Se ICE CLOSING OR CON Fact She	SOLIDATION PROPOSA et		1. Date Prepared 05/13/201
2. Post Office Name		3. State and ZIP + 4 Cod IA, 50116-7503	Na.	
HAMILTON 4. District, Customer Service 5. Area	, Customer Service	6. County		sional District
HAWKEYE PFC WEST  8. Reason for Proposal to Discontinue study for discontinuance request based on naimal workload, revenue, need for more operational efficiency and the ability for the readal Service to provide effective and regular	(ERN 5, PO Emergency Suspen- No Suspension	Marion d(Meason and Date)	IA-CO 10, Proposed Permane	ent Alternate Service
service by an alternate means.  11, Staffing		T	12. Hours of Service	
	iason & Date: reeigned	a. Time M-F 10:30 - 14:45	Sat 10:30 - 11:45	Total Window Hours Per Week
(150)EAS-53	Non-Career owngraded from EAS-53 or Non-Career- 0	a. Lobby Time M-F 10:30-15:00	Sat 10:30-11:45	22.50
e. No of Others- 0 No of Career- 0 No	of Non-Career- 1			
15. Number of Custome	rs Served		14. Daily Volume (Piece	6)
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	34	a. First-Class	- 66	10
c. City Delivery	0	b. Newspaper	27	0
d, Rural Delivery	0	c. Parcel	2	
e. Highway Contract Route Box	0	d. Other	0	0
f. Total	34	e. Total	95	10
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters		0
h. Average No. Daily Transactions	3.90	g. No. of Permits		0
Pinances & FY 2008 2009 2010		Receipts \$ 7,903 \$ 5,133 \$ 4,495	b. EAS Step 1 PM Basic Salar (no Cola) S 14404	c. PM Fringe Benefit y (33.5% of b.) 84,825
Postal Owned  30-day cancellation clause? Yes  Located in: Business Home  16b. Explain:  17. Schools, Churches and Organization in S Hamilton United Methodist Church, City Of Ho	Other No: 3	Suitable alternate quarters at  19. Administrative/Ema  Name BUSSEY PO  Window Service Hours: Lobby Hours	valiable? Yes Yes Assume that the control of the co	No
18. Businesses in Service Area: Mene Attractions	No. 1_	Name BUSSEY PO Window Service Hours: Lobby Hours: PO Boxes Available:	09:00-12:00 8 M-F13:00-16:15 M-F 07:30 16:30	13 Miles Away 4.0 8AT 08:00 10:15 SAT 07:30 10:30
Printed Name and Title	21.1	Prepared by Signature		Telephone No. AC ()
Printed Name and Title LIBA CARVER PO Discontinuance Coordinator Name	Talaphone No. AC	LISA CARVER  () Location		(319) 389-2902
KAREN LENANE PS Form 4920, June 1933	(319) 399-2902	CEDAR RAPIDS, IOWA		



A. Office						
Name: HAMI Area: WES Congressional D EAS Grade:	TERN District: IA-03		District: County:	State: IA HAWKEYE PFC MARION Finance Number:		le: <u>50116</u>
Post Office:		Classified Station		Classified Branch		СРО 🗌
his form is a pl	ace holder for nu	umber 19. And the verificati	ion of new service t	ype is complete.		
Prepared by: Title:	Karen Lena HAWKEYE	ne PFC Post Office Review C	oordinator	D.	ate;	08/20/2011
Tele No:	(319) 399-2	902		Fa	ax No:	(319) 399-5502



03/14/11

OIC/POSTMASTER

SUBJECT: HAMILTON Post Office

Enclosed are questionnaires addressed to customers of the HAMILTON Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/30/11 for further review.

for Karen Lenane

Jisa Conver

Post Office Review Coordinator

Enclosures



Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr. 1

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the HAMILTON Post Office resigned on 09/11/2002. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 3.50 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at HAMILTON may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the BUSSEY PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the BUSSEY PO, located 4.0 miles away. Hours of service at this office are 09:00 16:15, Monday through Friday, and 09:00 10:15 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/29/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Hamilton Community Center on 03/29/2011 from 6:30 to 7:30 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

AMY BALIK

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,

Carrier delivery information CBU information sheet (when appropriate),

Summary of Post Office change regulations



2.

Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr. 2

### **Postal Service Customer Questionaire**

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Marra
а.	Buying Stamps	Daily	Weekly	Monthly	Never
- CZ20		<u> </u>		11	1
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for n	ersonal ne	eds?
		YES	□ NO	ACTION NA	
	If yes, please explain:				

3.	previously	viously received car y received Post Offic very service compar	e box service	e or general delivery	ge to your delive service, complet	ery service — proce e this section. How	ed to question 4. If you do you think carrier
		☐ Better		Just as Good		No Opinion	Worse
	If yes	, please explain:		7			11.00
4.	For wh	nich of the following	do you leave	your community? (Ch	neck all that app	ly.) Where do you g	go to obtain these
		Shopping					
		Personal needs					
		Banking					
		Employement					
		Social needs					
5.	200	u currently use local Yes No would you continue Yes No		n the community?  f the Post Office is dis	scontinued?		
Name	э:						
Addre	ess:						
Telep	hone:						
Date:							
Dies-	o add c	v additional assume			-1-12-1-12-12-12-12-12-12-12-12-12-12-12		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



#### POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

#### **MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

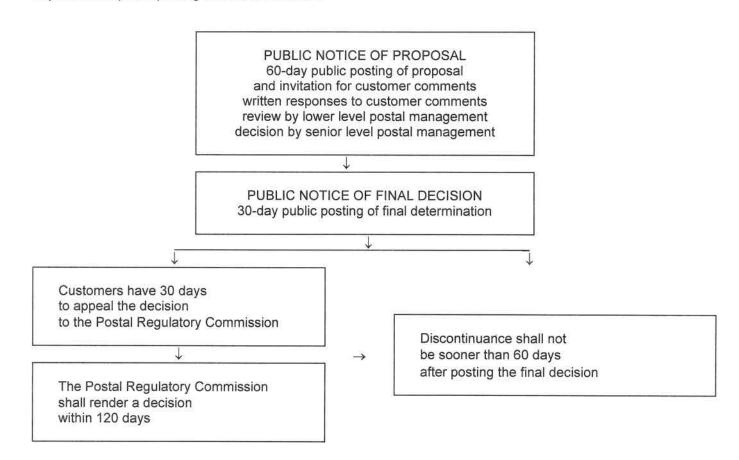


#### SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr: 2

### Postal Service Customer Questionaire

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				A
b.	Mailing Letters				A
C.	Mailing Parcels				Do
d.	Pick up Post Office box mail		X		
e.	Pick up general delivery mail		K		
f.	Buying money orders				to
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				A
h.	Sending Express Mail				1
i.	Buying stamp-collecting material			П	Da
Oth	ner Postal Services				The same of
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO		
loi	npostal Services		.(		
1.	Picking up government forms (such as tax forms)	YES	NO		
),	Using for school bus stop	YES	A NO		
	Assisting senior citizes, persons with disabilities. ect.	YES	ANO		
	If yes, please explain:		7		
	Using public bulletin board	YES	□ NO		
	Other	☐ YES	Пио		
	If yes, please explain:				
ю	ou pass another Post Office during business hours while traveling to or from wo	ork or shoop	ing, or for p	ersonal nee	ade?
		YES	□ NO	or occident most	, was :
	If yes, please explain:	4 123			12
	KNOXVILLE SOWA				

	Better	Just as Good	☐ No Opinion	Worse
If	yes, please explain:		77	
-				
4. Fo	r which of the following d	o you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
Sei A	Wices !	Varies	•	•
K	Personal needs	1		F6
	Banking	t/		
Se	Employement	4		
A.				
X		Y		
5. Do	you currently use local be	usinesses in the community?  use them if the Post Office is disco	ontinued?	
5. Do	you currently use local be Yes No es, would you continue to	usinesses in the community?	ontinued?	
5. Do	you currently use local be Yes No es, would you continue to	usinesses in the community? use them if the Post Office is disco	ontinued?	to N la 50/16
5. Do	you currently use local be Yes No es, would you continue to	usinesses in the community?  use them if the Post Office is disco		to N / 2 50/16



03/30/2011

DAVE RYDL

PO BOX 124 HAMILTON, IA 50116

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr. 2

# Postal Service Customer Questionaire

P	ostal Services	Daily	Weekly	Monthly	Neve
а	Buying Stamps				
b.	Mailing Letters				A
C.	Mailing Parcels				A
d.	Pick up Post Office box mail				A
e.	Pick up general delivery mail				A
f.	Buying money orders		П		А
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				7
h.	Sending Express Mail				H
i.	Buying stamp-collecting material				H
Ot	her Postal Services	(c)		-	1
a.	Entering permit mailings	YES	□ NO		
a.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	ITI NO		
	If yes, please explain:		177		
ď.	Using public bulletin board	YES	□ NO		
e.	Other	YES	I NO		
	If yes, please explain:	1 123	T		
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shoppi	ing, or for pe	rsonal nee	ds?
		YES	Пио		3043
	If yes, please explain:				(4)
	KNOXVILLE P.O. Gr	Louis	lia p	). 0.	

	Better	Just as Good	No Opinion	Worse
lfy	es, please explain:		П не оринал	
_				
For	which of the following do ices?	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
卤	Shopping L	is ile Att	M., 10	
iχ	Personal needs	KNORUITE, UTTU	2 55-	
		Muskuille,	# USICY	/:*
×	Banking	sovilia, Bus	sey -	
点	Employement	Retired		
M	Social needs	NoxVille		
_	· — A	NON MICE		
Do v	ou currently use lead by			
DO Y				
- 1	* -	sinesses in the community?		
	Yes 🗌 No		-10	
	Yes No	sinesses in the community? use them if the Post Office is disco	ntinued?	
	Yes No s, would you continue to Yes No	use them if the Post Office is disco		
If yes	Yes No s, would you continue to Yes No	use them if the Post Office is disco		
If yes	Yes No s, would you continue to Yes No		Sed/oct	
If yes	Yes No s, would you continue to Yes No	use them if the Post Office is disco	Sed/oct	mil toN
If yes	Yes No s, would you continue to Yes No	use them if the Post Office is disco	Sed/oct	mil tow
	Yes No s, would you continue to Yes No	use them if the Post Office is disco	Sed/oct	mil tow
If yes me: dress: ephone:	Yes No s, would you continue to Yes No Rarbar	use them if the Post Office is disco	Sed/oct	mil tow
If yes me: dress: ephone:	Yes No s, would you continue to Yes No	use them if the Post Office is disco	Sed/oct	mil tow
If yes me: dress: ephone:	Yes No s, would you continue to Yes No Barbar 1840	use them if the Post Office is disco	Sedlock Drive, Ha	
If yes me: dress: ephone:	Yes No s, would you continue to Yes No Barbar 1840	use them if the Post Office is disco	Sedlock Drive, Ha	
If yes me: dress: sphone: e:	Yes No s, would you continue to Yes No Barbar 1840	use them if the Post Office is disco	Sedlock Drive, Ha	
If yes me: dress: sphone: e:	Yes No s, would you continue to Yes No Barbar 1840	use them if the Post Office is disco	Sedlock Drive, Ha	
If yes me: dress: ephone: e:	Yes No s, would you continue to Yes No Barbar 1840	use them if the Post Office is disco	Sedlock Drive, Ha	



03/30/2011

BARBARD & ALBERT SEDLOCK

1840 VANBUREN DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1356042 - 50116

Hem Nbr: 21 Page Nbr: 2

### Postal Service Customer Questionaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters		V		
c.	Mailing Parcels				
d.	Pick up Post Office box mail		V		
e.	Pick up general delivery mail				
f.	Buying money orders				NZ/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W
٦.	Sending Express Mail				W
	Buying stamp-collecting material				11/
Ott	ner Postal Services		/		
le:	Entering permit mailings	YES	M NO		
	Resetting/using postage meter	YES	INO NO		
lo	npostal Services				
	Picking up government forms (such as tax forms)	YES	NO		
V.	Using for school bus stop	YES	NO		
	Assisting senior citizes, persons with disabilities. ect.	YES	No		
	If yes, please explain:				
	Using public bulletin board	YES	NO		
	Other	YES	□ NO		
	If yes, please explain:	-	200		
00	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for r	ersonal ne	eds?
		YES	□ NO		
	If you places avalains	1		note i	n Cha.
	It's POSIET for us to buy stamps mail out letter	My hus	1		
	TIS PUSHET FOR US TO CHIEF COST OF THE PORT OF THE POR	0 1/1 1	ru an	1. be for	PUON
	I HUNCE the name on post office has roa	<b>WELLICH</b>	JOCE 4	voriun	9 hou
	for sometime view. I mull different hours	; would	d have	beev	r bette
	Its rister for us to the stanger multiple letter things the Hamilton Rost office has had for sometime now. I think different hours for the working people, we never have an mail.	y way	of go	Hing o	sur ou
	mail.	9	J	_	

3.	previously re	ously received carrier de eceived Post Office box ry service compares to y	livery, there will be no change to service or general delivery serv your previous service?	your delivery service — proceed ce, complete this section. How	ed to question 4. If you do you think carrier
	İ,	Better	Just as Good	No Opinion	☐ Worse
4.	Lalu	is we would have following do you	ther pick up mail once hand out mail ou	during week - She il al out a Key. The ier delivery, all that apply.) Where do you g	US is not going to go to obtain these
	X	Shopping KNOXII	ille Osky or All	ria Ottumua, sur	netimes Des Moines
	ΙXΙ	Personal needs	ame as 1		
	X	Banking Albaca	Inva		
	区	Employement Cha	niton		
		Social needs			
5.	Þ	X Yes □ No	esses in the community?	tinued?	200
Na	me: PUTI	ice or Lynn	divers		
Add	dress: 40	2 main St	. Hamilton I	ong 5016	
Tel	ephone: (	41-218-935	1		
Dat	te: 3-9	22-11			
Ple	ase add anv a	additional comments on	a separate piece of paper and	ttach it to this form. Thank you	for taking the time to

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03/30/2011

PATRICK OR LYNN SILVERS

402 MAIN STREET HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

O Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

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### Postal Service Customer Questionaire

stal Services	Daily	Weekly	Monthly	Never
Buying Stamps			×	
Mailing Letters		×		
Mailing Parcels				X
Pick up Post Office box mail	×			
Pick up general delivery mail			1	$\Box$
Buying money orders				×
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
Sending Express Mail				X
Buying stamp-collecting material				×
er Postal Services				
Entering permit mailings	YES	NO 🗵		
Resetting/using postage meter	YES	₩ NO		
npostal Services				
Picking up government forms (such as tax forms)	YES	≥ NO		
Using for school bus stop	YES	⊠ NO		
Assisting senior citizes, persons with disabilities, ect.	YES	X NO		
If yes, please explain:				
Using public bulletin board	YES	⊠ NO		
Other	YES	X NO		
If yes, please explain:				
you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
	¥ YES	□ №		
If yes, please explain:				125
Bussey, IA, Knoxville, IA				
	Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting material  Ber Postal Services  Entering permit mailings  Resetting/using postage meter  Inpostal Services  Picking up government forms  (such as tax forms)  Using for school bus stop  Assisting senior citizes, persons with disabilities, ect.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:	Buying Stamps  Mailling Letters  Mailling Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Per Postal Services  Entering permit mailings  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizes, persons with disabilities. ect.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:   Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting business hours while traveling to or from work, or shopping, or for pyes, please explain:	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying prostal Services  Entering permit mailings  PYES X NO  Resetting/using postage meter  PYES X NO  Assisting up government forms  Such as tax forms)  Using for school bus stop  Assisting senior citizes, persons with disabilities. ect.  If yes, please explain:  Using public bulletin board  Other  PYES X NO  If yes, please explain:  YES NO  If yes, please explain:	

		X Better	Just as Good	No Opinion	Worse
	If yes			for getting my mai	
	to P	drive to pic		sociatly on Satu	idays as the
4.		hich of the following do yo		ck all that apply.) Where do you go	to obtain these
	X	Shopping Know	He, Bussey, Osk	aloosa	
	×	Personal needs //	3	27	
	X	Banking "		2)	
		Employement //		37	
	X	Social needs //		7)	
5.		Yes 🛣 No	nesses in the community? se them if the Post Office is disc	ontinued?	
Name	: N	icole Goema	at	4	
Addre	ess: \	15 Wabash D	(P.O. Bux 122	Hamilton, IA So	انان )
Telep	hone:	641-946-60	Pa		
Date:	3.	23-2011			



03/30/2011

NICOLE GOEMAAT

115 WABASH DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



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### **Postal Service Customer Questionaire**

Po	ostal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		Ø		
b.	Mailing Letters		V		
c,	Mailing Parcels				V
d.	Pick up Post Office box mail				
е.	Pick up general delivery mail				W
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				Ø
i,	Buying stamp-collecting material				V
Ot	her Postal Services		,		
a.	Entering permit mailings	YES	M NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services		50,50		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	☐ YES	NO 🖾		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	□ NO		
	If yes, please explain:				- 107
	Dan disabled & go to post give	day	4.		
d.	Using public bulletin board	YES	NO 🖾		
е.	Other	YES	□ №		
	If yes please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO I		
	If yes, please explain:				*

		very service compares				_/
		☐ Better		Just as Good	No Opinion	Worse
	If yes	, please explain:				
4.	For wh		you leave y	our community? (Chec	k all that apply.) Where do	you go to obtain these
	N	Shopping				
	Z	Personal needs				14
		Banking				
		Employement				
		Social needs				
	8: <b>%</b>	sheed of	(1000	-		
Name	- 14	The same of	1101	(		
72	ess:	HIH FULL	n 0	a P.O. Box	144 Haralt	on, Oa
Addre	ess: ohone:	HIH Fulto	n, 0		144 Haralt	on, Oa
Addre Telep	ohone:	3 414 Fulto 2041-046 3/02/11	n, 0		144 Haral	on, a
Addre Telep Date:	ohone:	3/21/11		0	144 Hanab	
Date:	se add an	3 au   1   ny additional comment questionnaire.	s on a separ	o ate piece of paper and	attach it to this form. Thank	



03/30/2011

WANDA CLARK

PO BOX 144 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail.
   Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bussey postmaster.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
  available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
  meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post
  Office that can be utilized for this purpose.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



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### Postal Service Customer Questionaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b,	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
е.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
ji.	Buying stamp-collecting material				
Oti	ner Postal Services		0.000.00	37355	21.000
a.	Entering permit mailings	YES	□ №		
a.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	☐ YES	□ №		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO	nide Manuschalter and an	
е.	Other	YES	□ №		
	If yes, please explain:		1000000		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain:				0.5%

	Better	Just as Good	No Opinion	☐ Worse
If y	es, please explain:			
_				
	which of the following dices?	o you leave your community? (Chec	ck all that apply.) Where do you	go to obtain these
	Shopping			
	Personal needs			74
	Banking			
	Employement			
	Social needs			
	Yes No	ousinesses in the community?  o use them if the Post Office is disco	ontinued?	
If ye	Yes No	430 (14 (14 (14 (14 (14 (14 (14 (14 (14 (14	ontinued?	
	Yes No	430 (14 (14 (14 (14 (14 (14 (14 (14 (14 (14	ontinued?	
If yes	Yes No	430 (14 (14 (14 (14 (14 (14 (14 (14 (14 (14	ontinued?	



## MEMO TO THE RECORD March 29, 2011

I was not able to respond to the questionnaire because it was returned without a name or return address.

Lisa K Carver

Post Office Review Investigator



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# Postal Service Customer Questionaire

P	ostal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				X
b.	Mailing Letters				$\boxtimes$
C.	Mailing Parcels				X
d,	Pick up Post Office box mail				M
e.	Pick up general delivery mail				X
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				$\boxtimes$
i.	Buying stamp-collecting material				Ø
Ot	her Postal Services			1	
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	☐ YES	NO NO		
No	npostal Services	_			
a.	Picking up government forms (such as tax forms)	YES	<b>⋈</b> NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
е,	Other	YES	⊠ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for po	ersonal nee	ds?
		X YES			
	If yes, please explain:	r-di			(1)

of the following do yo	4	all that apply.) Where do you go	to obtain these
	4	all that apply.) Where do you go	to obtain these
	4	man apply / mano do you go	
	Kunkulle		
Personal needs			
Banking			
Employement			
Social needs			
Yes No  Ild you continue to use  Yes No	them if the Post Office is discor		
		Hamilton,	
	Employement  Social needs  Trently use local busine Yes No Id you continue to use Yes No  Cagg To	Employement Des moine  Social needs Knoxville  Irrently use local businesses in the community?  Yes No  Ild you continue to use them if the Post Office is discont  Yes No  Cragg B. Rankin  601 Hwy G-76	Employement  Des moines  Social needs  Knoxville  Trently use local businesses in the community?  Yes No  Uld you continue to use them if the Post Office is discontinued?  Yes No  Cregg B. Rankin  Hamilton,

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03/30/2011

GREGG RANKIN

1601 HWY G76 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nor: 21 Page Nor: 2

# Postal Service Customer Questionaire

stal Services	Daily	Weekly	Monthly	Neve
Buying Stamps			XÍ	
Mailing Letters		$\boxtimes$		
Mailing Parcels				X
Pick up Post Office box mail	SV			
Pick up general delivery mail	K			
Buying money orders				N
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				D
Sending Express Mail				
Buying stamp-collecting material				N
er Postal Services				Д
Entering permit mailings	YES	D NO		
Resetting/using postage meter	☐ YES	NO NO		
postal Services	_	7		
Picking up government forms (such as tax forms)	YES	D NO		
Using for school bus stop	YES	NO NO		
Assisting senior citizes, persons with disabilities, ect.	YES	NO NO		
If yes, please explain:		7		
Using public bulletin board	YES	□ NO		
Other	□ YES	□ NO		
If yes, please explain:				
ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	ersonal nee	ds?
	YES	NO NO		5.50.77
ii yes, piease explain:		2/200		
	Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting material  Bur Postal Services  Entering permit mailings  Resetting/using postage meter  Prostal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizes, persons with disabilities, ect.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting material  Burying stamp-collecting material  Burying stamp-collecting material  Buying stamp-collectin	Buying Stamps	Buying Stamps  Malling Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting special services  Buying stamp-collecting special servic

	Better	Just as Good		No Opinion	☐ Worse
11	yes, please explain:		1000000		23.50
-					-/
. Fo	or which of the following or rvices?	do you leave your community? (	Check all that apply	y.) Where do you go	to obtain these
D	Shopping	Knoxville Osto	abora P	bussey 1	ovilia
D	Personal needs	1/	1/	11	t 1
D	Banking	Rooxville			
V	Employement	Knoxy, 11e			
Z	Social needs	Knowille			
1	-				
Do		businesses in the community?			
TM:	Yes No				
пу	es, would you continue t	o use them if the Post Office is o	discontinued?		
	□ 169 □ 160				
ıme:	Vince & Kay	hy Goemaat	_		
dress:	117 Waba	sh Dr Pa	Box	55 Han	outon
		7747			15
ephone:	6AL-9A6-	1141			

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03/30/2011

VINCE & KATHY GOEMAAT

PO BOX 155 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post
Office that can be utilized for this purpose.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

-Amy Balik

Manager, Post Office Operations

PO Box 9998



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## Postal Service Customer Questionaire

P	ostal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				W
b.	Mailing Letters				V
C.	Mailing Parcels				g
d.	Pick up Post Office box mail				UY
e.	Pick up general delivery mail				W
f.	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
h.	Sending Express Mail				4
i.	Buying stamp-collecting material				9
Ot	ner Postal Services		,		101.000
a.	Entering permit mailings	YES	1 NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizes, persons with disabilities, ect.  If yes, please explain:	YES	No		
d.	Using public bulletin board	YES	□ No		
е.	Other	YES	1 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or spopp	ing, or for p	ersonal nee	eds?
		YES	Пио		
	If yes, please explain: From work - Bussey Post	Office			2
	1301 1001 1001	7110			

	Better	lunt	as Good		No Opinion		Morne
		Just	as Good		No Opinion		Worse
If yes	, please explain:						
For wh	nich of the following d	lo you leave your	community? (Che	k all that appl	y.) Where do you g	o to obtain th	nese
service	987	17	9				
W	Shopping	Knoxui	lle				
W	Personal needs	11					
	Banking	t i					
	Employement						
Ty	Social needs	Knoxui	110				
	-	7 10201					
0_000000							
Do you	currently use local b	usinesses in the o	community?				
	Yes No						
If yes, v	would, you continue to	use them if the P	ost Office is disco	ontinued?			
If yes, v	would you continue to	use them if the P	Post Office is disco	ontinued?			
If yes, v	would you continue to	use them if the P	ost Office is disco	ontinued?			
	Yes No		Post Office is disco	entinued?			
	_/ _		ost Office is disco	entinued?			
	yes□ No Shari Ro	berts					
в:	Yes No	berts			A 50116		
в:	y vos□ no Shari Ro 2180 Vern	oberts nont Dr			A 50116		
e: ess:	y vos□ no Shari Ro 2180 Vern	berts			A 50116		
9: 955:	y vos□ no Shari Ro 2180 Vern	oberts nont Dr			A 50116		
9:	y vos□ no Shari Ro 2180 Vern	oberts nont Dr			A 50116		
e: ess:	y vos□ no Shari Ro 2180 Vern	oberts nont Dr			A 50116		
e: ess: phone:	Yes No Shari Ro 2180 Vern 641-89 additional comments	oberts nont Dr 1-6572 ofavoil	. Hamil	ton, I		or taking the	time to
ess: ohone:	Yes No Shari Ro 2180 Vern 641-89  additional comments uestionnaire.	oberts nont Dr 1-6572 0/3011 s on a separate pi	. Hamil	ton, I	form. Thank you fo	or taking the	time to
ess: phone:	Yes No Shari Ro 2180 Vern 641-89  additional comments uestionnaire.	oberts nont Dr 1-6572 0/3011 s on a separate pi	. Hamil	ton, I	form. Thank you fo	or taking the	time to
ess: phone:	Yes No Shari Ro 2180 Vern 641-89  additional comments uestionnaire.	oberts nont Dr 1-6572 ofavoil	. Hamil	ton, I	form. Thank you fo	or taking the	time to

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03/30/2011

SHARI ROBERTS

2180 VERMONT DR HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



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## Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				4
d.	Pick up Post Office box mail				4
9.	Pick up general delivery mail				
	Buying money orders				
3.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				13
٦.	Sending Express Mail				
200	Buying stamp-collecting material				4
Oth	er Postal Services		+:		
1.	Entering permit mailings	YES	1 NO		
1.	Resetting/using postage meter	YES	1 NO		
Vor	postal Services				
1.	Picking up government forms (such as tax forms)	YES	1 NO		
	Using for school bus stop	YES	19 NO		
	Assisting senior citizes, persons with disabilities, ect.	YES	□ No		
	If yes, please explain:	-			-
	Using public bulletin board	YES	□ NO		
ુ	Other	YES	1 NO		
	If yes, please explain:		######################################		
)o y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		1 YES	□ NO		
	If yes, please explain:				400

	Better	Just as Good		No Opinion	□ w
		Just as Good	П	No Opinion	☐ Worse
If	yes, please explain:		- 12		
-					
. For	which of the following of	io you leave your community? (Chec	k all that appl	v.) Where do you a	o to obtain these
ser	vices?				
E	Shopping	Knox ville B.	3/18/00	34	
_	Personal needs	KnoxVille			11
P	Banking	Knoxville- Ges	19-0	3KA 100	ξ.F.
		s Retired			
4	Social needs	Knoxville - 1	2 5 00	lones	
		13 14 17 17 1	- in a le	144,34	
. Do	ou currently use local b	usinesses in the community?			
. Do	you currently use local b	usinesses in the community?			
3 2760	Yes 4 No		ntinued?		
	Yes 4 No	usinesses in the community?	ntinued?		
3. 37603	Yes A No		ntinued?		
If ye	Yes No	use them if the Post Office is disco			
If ye	Yes No s, would you continue to Yes No No	ouse them if the Post Office is disco	·\$5°		
If ye	Yes No s, would you continue to Yes No No	ouse them if the Post Office is disco	·\$5°		
If ye ame:	Yes No s, would you continue to Yes No No	Pobert Gines	·\$5°		

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03/30/2011

MARY & ROBERT PINEGAR

308 MILL STREET HAMILTON, IA 50116

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1388042 - 50116

Item Nbr. 21 Page Nbr. 2

# Postal Service Customer Questionaire

P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				Ø
b.	Mailing Letters				W
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
6,	Pick up general delivery mail				
f.	Buying money orders			П	W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				W
Ot	her Postal Services		2403100		
a.	Entering permit mailings	YES	₩ NO		
a.	Resetting/using postage meter	YES	W NO		
No	npostal Services	30 <del>-01</del> 44 - 33			
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	1 NO		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	1 NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	1 NO		_
e.	Other	YES	TW NO		
	If yes, please explain:		IZI NO		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds?
		YES	☐ NO		
	If yes, please explain: I use the Bussey & Knowille	DAG			
	We live like 10 miles from	No.	1		
	Shah we to miles from	Ham	170n :	50 G	re
	Shop more in Knoxville. I w		near	Buss	cy
	so sometimes use Bussey F	0.			

	Better	Just as Good	☐ No C	pinion	☐ Worse
If ye	s, please explain:				
-					
For w	which of the following do	you leave your community?	Check all that apply.) Wi	nere do you go to	obtain these
U	Shopping	Knokville	Pella Des	maires	
¥	Personal needs	tı f	11		
V	Banking	Knoxville			
Y.	Employement	Bussey	Des mo	ines	
V	Social needs	Knoxville. D			
	Yes No	usinesses in the community?	discontinued?		
If yes,	Yes No would you continue to	use them if the Post Office is	discontinued?		
If yes,	Yes No No would you continue to	use them if the Post Office is		41	
If yes, me: dress:	Yes No No would you continue to Yes No	use them if the Post Office is	)e Geest		
If yes, me: dress: ephone:	Yes No No would you continue to Yes No	Ronda 1	)e Geest		
If yes, me: dress: ephone:	Yes   No would you continue to   Yes   No   Tim \$  642     641-94	Ronda 1	e Geest Hamilton	Thank you for tal	king the time to

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03/30/2011

TIM & RONDA DEGEEST

1642 HWY G76 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

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# Postal Service Customer Questionaire

P	ostal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				9
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				13
h.	Sending Express Mail				
i.	Buying stamp-collecting material				4
Ot	her Postal Services		. —	1	13
a.	Entering permit mailings	YES	I NO		
a.	Resetting/using postage meter	YES	TYNO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	[J/NO		
b.	Using for school bus stop	YES	[JK10		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	UNO		
	If yes, please explain:				
d.	Using public bulletin board	YES	JNO		
e.	Other	YES	Пио		
	If yes, please explain:				
Do	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	ersonal nee	ds?
		U-YES	□ NO		
	If yes, please explain:				(6)
	the knowle, Busy or Pella				

	Better	Just as Good		No Opinion	☐ Worse
If	yes, please explain:				
_					
Con	oudulah adah adah adah				
sen	which of the following d vices?	to you leave your community?	(Check all that appl	y.) Where do you g	o to obtain these
	Shopping	)			
	Personal needs	MA			12.
	Banking	Solle 16			
	Employement	VINOR			
	Social needs	)			
	-				
Doy	you currently use local b	ousinesses in the community?			
	Yes Y No	V-2			
If ye	s, would you continue to	use them if the Post Office is	s discontinued?		
	Yes No				
i: 5	Allyson Bei	.les			
	1	_			
88:	2246 Hury	5 Handka	JA 50	116	
Z	/				
hone:					

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03/30/2011

ALLYSON BAILEY

2246 HWY 5 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1388042 - 50116

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#### Postal Service Customer Questionaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters	X			
c.	Mailing Parcels			K	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	$\boxtimes$			
h.	Sending Express Mail			K	
j.	Buying stamp-collecting material			K	П
Ott	ner Postal Services	_			
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	YES	₩ мо		
c.	Assisting senior citizes, persons with disabilities, ect.	X YES	□ NO		
	Bu am one (senior citizes Per	an'	1		
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	□ №		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from wo			ersonal nee	eds?
	If yes, please explain:	YES	NO NO		85
	100 E 100 CO 100 AC 100 CO 100				_

	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain: office or idea.
1.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Knussville, Albin, Oskahosa, ottumasa I
	Personal needs Determine Personal
	X Banking Lavilina + Bussey
	Employement Religied
	Social needs 7 Determine Visial
	The state of the s
	Do you currently use local businesses in the community?
	Yes No  If yes, would you continue to use them if the Post Office is discontinued?
	☐ Yes \$\ No Post office is The only business in Hamilton
ame	JERRY Johnson
	ss: 808 Johnson ST HAMILTON IA
idre	The second of th
idre	

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03/30/2011

JERRY JOHNSON

808 JOHNSON ST HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
  challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a
  special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

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#### Postal Service Customer Questionaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				Ø
b.	Mailing Letters				$\boxtimes$
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				M
е.	Pick up general delivery maii				×
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mall				X
i.	Buying stamp-collecting material	П			应
Oth	ner Postal Services	-			-
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	Ď NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	Ø NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	Ø NO		
	If yes, please explain:		<u> </u>		
d.	Using public bulletin board	☐ YES	Ø NO		
e.	Other	YES	Ø NO		
	If yes, please explain:	Clear III			
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
	#000 #0		Ø NO		
	If yes, please explain:		19633100000		12

	Better		Just as Good		No Opinion		Worse
If yes	s, please explain:						
						2000	
For wi	hich of the following do	you leave	your community? (Chec	k all that app	ly.) Where do you go	to obtain t	nese
Ø	Shopping						
×	Personal needs						
X	Banking	-2019					
.⊠	Employement						
B	Social needs						
s: <u>()</u> ,	≥ Yes   No	nd Ar	the Post Office is disco				
e: (),	would you continue to  A Yes No  eanenne a	nd Ar Buren	chie Davis Dr.				
e: (),	would you continue to  Yes No	nd Ar Buren	chie Davis Dr.				
ess:	would you continue to  A Yes No  eanenne a	nd Ar Buren 1-859	chie Davis Dr.				
ess:   ohone:	would you continue to  Yes No  Panenne Gr  900 Van B  1-641-891  March 17,  y additional comments puestionnaire.	nd Ar Juren 1-859 2011 on a separa	Chie David	tach it to this			
ess:   ohone:	would you continue to  Yes No  Panenne Gr  900 Van B  1-641-891  March 17,  y additional comments puestionnaire.	nd Ar Juren 1-859 2011 on a separa	Chie David	tach it to this			
ess:	would you continue to  Yes No  Panenne Gr  900 Van B  1-641-891  March 17,  y additional comments puestionnaire.	nd Ar Juren 1-859 2011 on a separa	chie Davis Dr.	tach it to this			

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03/30/2011

JEANENNE & ARCHIE DAVIS

1900 VANBUREN DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



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# Postal Service Customer Questionaire

P	ostal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			$\boxtimes$	
b.	Mailing Letters				X
C.	Mailing Parcels			×	
d,	Pick up Post Office box mail				X
e.	Pick up general delivery mail				×
f.	Buying money orders			П	X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				区
h.	Sending Express Mail				N
i.	Buying stamp-collecting material				Ø
Ot	ner Postal Services		34.000.000		
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO		
	If yes, please explain:				
d,	Using public bulletin board	X YES	□ NO		
е.	Other	YES	□ NO		
	If yes, please explain:		5000		
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	ids?
		YES	Пио		
	If yes, please explain: Banking at Bussey				25
	- Justin				_

	Better	Just	as Good		No Opinion		Worse
If ye	es, please explain:						
_							
For v	which of the following do	you leave your	community? (Chec	k all that appl	y.) Where do you go	to obtain t	hese
×	Shopping K	noprill	, da	Osla	losse,	la	alli.
M					Jarcive		Just
风	Banking B	11 10 12	+ all		(	]	.,,,,
	Employement	ROTO	<i>i</i> 1.				
N.	Social needs	Bullis,	albia	Kison	wille, Cla	Bala	رمه
Do yo	ou currently use local be	isinesses in the	community?		100 (100)		
**********	Yes X No		it in B	uxe	*		
If yes	, would you continue to	, , ,		· ·			
	X Yes No						
}	nes de	in &	la fine	<u></u>			
ss:	2228 W.	ulson,	Sto. D	ame	ton Na	50	114
none:	1111- 21	8-813	4.1				



03/30/2011

MRS DICK KLOBNAK

2228 WILSON DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post
Office that can be utilized for this purpose.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Or Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50118

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# Postal Service Customer Questionaire

P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				Ty-
C,	Mailing Parcels			П	
d,	Pick up Post Office box mail				U
е.	Pick up general delivery mail				II/
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				B
i.	Buying stamp-collecting material				W
Ot	her Postal Services		100235		
a.	Entering permit mailings	YES	1 No		
a.	Resetting/using postage meter	YES	1 NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizes, persons with disabilities. ect.	☐ YES	17 NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	[] No		
e.	Other				
	If yes, please explain:	YES	I⊡ NO		
Do	you pass another Post Office during business hours while traveling to or from wo	ele na elección	lan art-		
10.01	and a desired ribura write travelling to or from wo	_	<u></u>	ersonal nee	as?
	If yes, please explain:	WYES	□ NO	e Han	illen
	alway use Bussey Knoxully or Albic				

		Better	Just as G	ood	T No	Opinion		Worse
	If yes.	, please explain:	7,000,000,000	*	_			
		product anjustic						
	Forush	ioh of the fellowing d						
4.	servige	es?	you leave your comm	unity? (Check all that	apply.) \	Where do you g	o to obtain t	hese
	N,	Shopping						
	D,	Personal needs						10
	Z	Banking						
	ıΖ/	Employement						
	- 1							
	Ŋ	Social needs						
	Ø	Social needs						
5.		currently use local bi	sinesses in the comm	unity?				
5,			sinesses in the comm	unity?				
5,	If yes, v	currently use local be Yes No would you continue to	usinesses in the comm					
5.	If yes, v	currently use local be						
5. Name:	If yes, v	currently use local be Yes No would you continue to						
	If yes, v	currently use local bi		Office is discontinued?	Pa-fr	ri Hon,	TA	soul
lame:	If yes, v	currently use local bi	n Bures	Office is discontinued?	Page 1	ri Hon,	IA	50UL

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03/30/2011

LISA ROBERTS

2010 VANBUREN DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1386042 - 50116

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#### **Postal Service Customer Questionaire**

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				$\bowtie$
b.	Mailing Letters				区
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				$\boxtimes$
ė.	Pick up general delivery mail				Z
f.	Buying money orders				区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				区
h.	Sending Express Mail				囨
i.	Buying stamp-collecting material				X
Ott	ner Postal Services				
a.	Entering permit mailings	YES	Ø NO		
a.	Resetting/using postage meter	YES	Ø ₽		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	<u>□</u> ₩0		
b.	Using for school bus stop	☐ YES	☑ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	M NO		
	If yes, please explain:	_			
d.	Using public bulletin board	YES	⊠ NO		_
e.	Other	YES	区 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	personal ne	eds?
		YES	NO NO		
	If yes, please explain:				500

	Better	Just as	s Good		No Opinion	☐ w	orse
lf y	es, please explain:						
_							
For	ushich of the following d						
serv	which of the following di ices?	o you leave your co	mmunity? (Check a	all that app	ly.) Where do you g	o to obtain thes	e
V	Shopping		Knoxville				
P	Personal needs		1				
4	Banking						
$\square$	Employement						
	Social needs		V				
Do y	ou currently use local b	usinesses in the cor	mmunity?		9		
	Yes 📈 No						
If yes	s, would you continue to	use them if the Po	st Office is discontin	nued?			
	Yes No						
e:	for Whiteton						
ess:	1719 Van	Burn Pr	Hemilton	+1	Call		
755.	1719 Van	A MINT	11 cmi m	J A	3076		_
hone:	691 - 943.2	. 7					

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03/30/2011

JOE WHITLATCH

1719 VANBUREN DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

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#### Postal Service Customer Questionaire

stal Services	Daily	Weekly	Monthly	Neve
Buying Stamps				X
Mailing Letters			X	
Mailing Parcels				$\boxtimes$
Pick up Post Office box mail				M
Pick up general delivery mail				X
Buying money orders				X
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
Sending Express Mail				M
Buying stamp-collecting material				K
er Postal Services	-		- 00-00	
Entering permit mailings	YES	M NO		
Resetting/using postage meter	YES	NO NO		
postal Services				
Picking up government forms (such as tax forms)	YES	NO 🔀		
Using for school bus stop	YES	<b>⋈</b> NO		
Assisting senior citizes, persons with disabilities, ect.	YES	M NO		
If yes, please explain:		237.50.0000		
Using public bulletin board	YES	<b>⊠</b> NO		_
Other	YES	M NO		
If yes, please explain:				
ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
	X YES	Пио		
	_			9.
	Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting material  Ber Postal Services  Entering permit mailings  Resetting/using postage meter  Prostal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizes, persons with disabilities, ect.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting material  Buying stamp-collecting material  Ber Postal Services  Entering permit mailings  Pick up general delivery mail  Buying stamp-collecting material  Pick up general delivery mail  Buying stamp-collecting material  Pick up Services  Entering permit mailings  Pick up Gostal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizes, persons with disabilities. ect.  If yes, please explain:  Using public bulletin board  Other  Pick up Post Office during business hours while traveling to or from work, or shopp  YES  YES	Buying Stamps	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying powernment forms  Services  Picking postal Services  Picking postal Services  Picking up government forms  Sending postal Services  Picking up government forms  Suppostal Services  No  Other  Suppostal Services  Picking up government forms  Suppostal Services  No  If yes, please explain:  Suppostal Services  No  If yes, please explain:  Suppostal Services  Suppostation  Suppostatio

	Better	Just as Good		No Opinion	☐ Worse
If	yes, please explain:				160-100
-					
For	which of the following d	a you leave your community? (C	hack all that ann	h. ) Mhara da unu m	s to obtain these
ser	vices?	o you leave your community? (Cl	песк ан тлат арр	ly.) vvnere do you go	to obtain these
1	Shopping	Des moines			
*	Personal needs	Knewille, ALBIC	Russey	,	1
K	Banking	Knoxville			
V	Employement	Des moines			
<u>_</u>	Social needs	Knowille, Albia,	J		
Do		usinesses in the community?			
	Yes No				
If ye		use them if the Post Office is di	scontinued?		
	Yes No				
	1 2 .				
me:	Corey Baka	lar			
dress:	317 mill	S+ HAM HAM	1		
	.,	JI MAIL IN			



03/30/2011

COREY BAKALAR

317 MILL STREET HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr. 2

# Postal Service Customer Questionaire

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b,	Mailing Letters				Ø
C.	Mailing Parcels				120
d.	Pick up Post Office box mail				X
a.	Pick up general delivery mall				M
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mall				M
i.	Buying stamp-collecting material				M*
Oth	ner Postal Services	1.3		1	LALI
a.	Entering permit mailings	YES	NO 🔯		
a.	Resetting/using postage meter	YES	M NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	<b>⋈</b> NO		
э.	Using for school bus stop	YES	<b>⊠</b> NO		
	Assisting senior citizes, persons with disabilities, ect.	YES	NO NO		
	If yes, please explain:				
1.	Using public bulletin board	YES	□ NO		_
ð.	Other	YES	□ NO		
	If yes, please explain:				
Эо у	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	ersonal nee	ds?
		YES	□ NO		
	If yes, please explain:		N		30

		Better		Just as Good		No Opinion		Worse
	If yes	, please explain:	27316		00.50		2001120	
	-					<u> </u>		
	For wh		o you leave	your community? (Che	ck all that app	y.) Where do you g	o to obtain t	hese
	Ø	Shopping						
	区	Personal needs						353
	M	Banking						
		Employement R	etire	Ī				
	E et							
	Do you	Social needs	usinesses ir	the community?				
	Do you	r currently use local be Yes  No would you continue to		f the Post Office is disco	ontinued?		2	
	Do you	currently use local be Yes Mo would you continue to	use them i	f the Post Office is disco				
me:	Do you	Yes No Would you continue to	use them i	f the Post Office is disco		Hamilta	n I	-، دن م
me: dres	Do you	Yes No Would you continue to	use them i	The Post Office is disco		Hamilta	I no	ء دن ہے۔



03/30/2011

THOMAS M. DAVIS

2014 VANBUREN DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr: 21 Page Nbr: 2

# Postal Service Customer Questionaire

Po	estal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				(J
b,	Mailing Letters				d
C,	Mailing Parcels				TH'
d.	Pick up Post Office box mail				W
e.	Pick up general delivery mail				d
f.	Buying money orders				位
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				<b>P</b>
h.	Sending Express Mail				
i.	Buying stamp-collecting material				TW/
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO 🖾		
a.	Resetting/using postage meter	YES	No		
No	npostal Services		,		
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizes, persons with disabilities, ect.	☐ YES	D NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ø NO		
e.	Other	YES	Пио		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds?
		TY YES	□ NO		
	If yes, please explain:	Low	lio	Ser	- 50
	Door Africa		1,000		

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03/30/2011

TOM GULLION

2449 168TH PLACE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Or Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr. 2

## Postal Service Customer Questionaire

Po	ostal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		□		M
b.	Mailing Letters				X
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				M
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				X
i.	Buying stamp-collecting material		П	П	M
Ott	ner Postal Services				/_
a.	Entering permit mailings	YES	NO NO		
a.	Resetting/using postage meter	YES	<b>⋈</b> NO		
No	npostal Services		,		
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	MNO		
	If yes, please explain:		<u> </u>		
d.	Using public bulletin board	YES	Мио		
Θ.	Other	YES	NO NO		
	If yes, please explain:		5.5.		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES			
	If yes, please explain:				39
	we primarily use the knoxnile post office	e			

	☐ Better	Just as Good	No Opinion	☐ Worse
		oust as Good	1/2 No opinion	violae
If yes,	please explain:			
-				1000000
Cornel	lab of the fellowing do	I it 0 (0b-	de all also de accesto 3 34 ft accesto accessor	
service		ou leave your community? (Chec	* all that apply.) Where do you go	to obtain these
X	Shopping VMC	exville, Pella, Des	1101100	
<del>-</del>			MUINE	
X	Personal needs 11	2		
M	Banking VIO	xville		
N	Employement i/\(\Lambda\)	- Cilla Palla		
XX	Employement	oxville, Pella		
X	Social needs	ft.		
1	Yes No	o Documb		
مُ	X Yes□ No We + Eiil	ia Degeost		
s: 1	¥ Yes □ No Ule & Eid U30 Hr	19 G76 1-	shulton IA	50116
1	¥ Yes □ No He + Eirl 1930 Hr 1941-891	10 Degeost 14 G76 1- 8589	sheilton IA	50116
s: 1	× ves □ No le + Eil le 30 Hr 041-891- -110-11	10 Degeszt 14 G76 1- 8589	shulton IA	50116



03/30/2011

JAKE & ERIKA DEGEEST

1630 HWY G76 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1386042 - 50116

Item Nbr. 21 Page Nbr. 2

## Postal Service Customer Questionaire

P	ostal Services	Daily	Weekly	Monthly Never
а.	Buying Stamps			口面
b.	Mailing Letters			回面
C,	Mailing Parcels			
d.	Pick up Post Office box mail			
е.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			口石
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Ot	her Postal Services	.—		1 130
a.	Entering permit mailings	YES	D NO	
a.	Resetting/using postage meter	YES	A NO	
No	npostal Services			
a.	Picking up government forms (such as tax forms)	YES	D NO	
b.	Using for school bus stop	YES	Д ио	
c.	Assisting senior citizes, persons with disabilities, ect.	YES	М МО	
	If yes, please explain:	_		
d.	Using public bulletin board	☐ YES	NO I	
e.	Other	☐ YES	И ПО	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal needs?
		☐ YES	(I NO	
	If yes, please explain:		10.000	33

<ol><li>previou</li></ol>	usly received Post Office	er delivery, there will be no change box service or general delivery ser s to your previous service?	to your delivery service — procee vice, complete this section. How	ed to question 4. If you do you think carrier
	Better	Just as Good	No Opinion	Worse
<u>If y</u>	es, please explain:			
_				
4. For serv	which of the following do	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
1	Shopping Kn	oville - tel	Ph.	
P	Personal needs	Bussey Dr	tn)	
19	Banking Kn	omille		
1	Employement	retire 0		
	Social needs	- U.S. A.		
5. Do y		sinesses in the community?		
15	Yes No		Na manazir	
іт уе	s, would you continue to	use them if the Post Office is disco	ntinued?	
Name: £	& Chip	and Petty	John	
Address: <	3061	nie St	,	
elephone:	041-94	6-7740		
Date: 3	-18-1	1		



03/30/2011

CLIFFORD PETTYJOHN

302 MILL STREET HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nor. 21 Page Nor. 2

## Postal Service Customer Questionaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				$\Sigma$
b.	Mailing Letters				X
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
е.	Pick up general delivery mail				凶
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				区
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
a.	Resetting/using postage meter	YES	M NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	ои 🔁		
b.	Using for school bus stop	YES	₩ №		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ №		
	If yes, please explain:		1717		
d.	Using public bulletin board	YES	ру №		
e.	Other	YES	⊠ NO		
	If yes, please explain:	170.00 	1		
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	□ NO		500)
	USE Pella Post Office	1			150

		Better		Just as Good		No Opinion		Worse
If ye	s, please	e explain:						
For w	hich of t	he following d	o you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain t	nese
X	Sho	pping						
囡	Pers	onal needs						8
ΙΧ ΙΚ	Bank	king						
	Emp	loyement	NA					
,								
K	Soci	al needs						
N	Soci	al needs						
	u curren	tly use local b	usinesses i	n the community?				
Do yo	u curren	itly use local b ∕es						
Do yo	would y	rtly use local b ∕es		n the community? If the Post Office is disc	ontinued?			
Do yo	would y	itly use local b ∕es			ontinued?			
Do yo	would y	rtly use local b ∕es	use them i	f the Post Office is disc	ontinued?			
Do yo	would y	rtly use local b ∕es	use them	f the Post Office is disc		4 50116		
Do yo	would y	ritly use local by res No rou continue to res No R Sh	wal Val	f the Post Office is disc	40N I1		2	



03/30/2011

GORDON SHINN

2344 186TH PLACE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr. 2

## Postal Service Customer Questionaire

Po	stal Services	Daily	Weekly	Monthly	Ne
a,	Buying Stamps				2
b.	Mailing Letters				
C.	Mailing Parcels				[]
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				ī
f,	Buying money orders				Į.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ę
h.	Sending Express Mail				t
i.	Buying stamp-collecting material				p
Oth	ner Postal Services	1000000			
а.	Entering permit mailings	YES	NO/		
a.	Resetting/using postage meter	YES	NO		
Nor	npostal Services		,		
а.	Picking up government forms (such as tax forms)	YES	NO		
<b>o</b> .	Using for school bus stop	YES	NO NO		
2.	Assisting senior citizes, persons with disabilities. ect.	YES	NO II		
	If yes, please explain:				
ı.	Using public bulletin board	YES	No		
9.	Other	YES	NO		
	If yes, please explain:	50000000	#ICTAN 1993		
Ооу	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	rsonal nee	eds?
		YES	<del>_</del>		
	If yes, please explain:				

<ol><li>previously receive</li></ol>	eceived carrier delivery, t ad Post Office box service vice compares to your pre	here will be no change to you or general delivery service, o vious service?	r delivery service — proce omplete this section. How	ed to question 4. If you do you think carrier
□в	etter	Just as Good	No Opinion	Worse
If yes, please	explain:			
For which of the	e following do you leave y	your community? (Check all the	at apply.) Where do you	go to obtain these
Shop	ping			
Perso	onal needs			
Banki	ing			
Emplo	oyement			
Social	Ineeds			
If yes, would yo	ly use local businesses in es No ou continue to use them if es No	the community? the Post Office is discontinue	d?	
ame: Qiù	& & Brone	da Indoes		
ddress: 205	6 Van Bu	ven Or. X	Jamieton,	Da 50116
elephone: 64	1-858-412	8		
ate: 3/16	/i)			



RICK & BRENDA PADGETT

2056 VANBUREN DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1388042 - 50116

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following: Monthly Never Daily Weekly Postal Services X **Buying Stamps**  $\bowtie$ Mailing Letters b.  $\times$ Mailing Parcels C. X Pick up Post Office box mail d. Pick up general delivery mail е.  $\mathbb{X}$ f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. M Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material i. Other Postal Services YES X NO Entering permit mailings a. X NO Resetting/using postage meter a. Nonpostal Services Picking up government forms XI NO a. (such as tax forms) XI NO Using for school bus stop b. Assisting senior citizes, persons with disabilities. ect. YES X NO If yes, please explain: X NO YES Using public bulletin board d. X NO YES Other 2. Do

If yes, please explain:	
you pass another Post Office during business hours while traveling to or fro	m work, or shopping, or for personal needs?
If yes, please explain: Bussey. P.O. Sent from Bussey and the hor do most of my business in	MYES [NO My mail is us are longer so I
do most of my business in	Bussey 0

	Better	Just as Good	No Opinion	☐ Worse
If y	es, please explain:			
_				
For	which of the following d	o you leave your community? (Cher	ck all that apply.) Where do you	go to obtain these
	Shopping			
	Personal needs	_	. 1	. 11
	Banking	Don't liv	e in Hen	un Hon
	Employement			
	Social needs			
Do y	Yes No	usinesses in the community?	ontinued?	
If ye	s, would you continue to			
If ye	s, would you continue to			
If ye		hols		
ame:	Yes No	hobs rmont Dr. t	lanu Hon	
ame:	Yes No	hobs rmont De. t	tanu Hon	



JOHN NICHOLS

2258 VERMONT DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

ev Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Rem Nbr: 21 Page Nbr: 2

# Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	estal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		П	П	F
b.	Mailing Letters		П		F
C,	Mailing Parcels	П	П		U
d.	Pick up Post Office box mail				G G
е.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mall				1
i.	Buying stamp-collecting material	П			
Ott	ner Postal Services				
a.	Entering permit mailings	YES	1 NO		
a.	Resetting/using postage meter	☐ YES	FINO		
No	npostal Services	·	_		
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊡ No		
e.	Other	☐ YES	□ №		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	☐ NO		
	If yes, please explain: Knoxville S				

		Better		Just as Good		No Opinion	☐ Worse
If ye	s, pleas	se explain:			<u> </u>		X-20-20
-							
For w	hich of es?	the following of	o you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
d	Sh	opping					
0	Per	rsonal needs					
d	Bai	nking					
D	Em	ployement					
	Soc	cial needs					
Do yo		Yes No	ousinesses ir	the community?			
If ves.		_	o use them i	f the Post Office is disc	ontinued?		
92.6373		Yes No					
0	тт	TON					
s: 1 -	155	- VALL	burta	U HAS	nitow	IOWA	
		11.26002.11+13		110 00000	NO. 1272 P. 1		



THE COTTON'S

1755 VANBUREN DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

arver

PO Box 9998



Docket: 1388042 - 50118

Item Nbr. 21 Page Nbr. 2

#### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				Ø
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				$\boxtimes$
a.	Pick up general delivery mail				×
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\square$
h.	Sending Express Mail				
i,	Buying stamp-collecting material				N
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ №		
a.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ №		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ŋ NO		
е.	Other	YES	₩ NO		
	If yes, please explain:		07.00%		
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for r	ersonal ne	eds?
		YES	□ NO		
	If yes, please explain:	71	0.1.	1 -	4.
	by knoxille nost Office when I ac. bot.	that's	not 1	1001/	Chin
	I live in the Country.	-		1	

	Better	Just as Good	No Opinion		Worse
If ye	s, please explain:				
<ol> <li>For ways</li> <li>service</li> </ol>	thich of the following do ces?	you leave your community? (Che	eck all that apply.) Where do you go	o to obtain t	hese
Ø	Shopping	I don't live	in Hamilton, I	like	in the
M	Personal needs	Country. I go +	to Knaxville.		
枚	Banking	/ /			
$\square$	Employement				
	Social needs				
5. Do yo	u sussanthi usa lasal hi	· · · · · · · · · · · · · · · · · · ·			
5. D0 y0	Yes No	sinesses in the community?			
If yes,	would you continue to	use them if the Post Office is disc	continued?		
	Yes No				
lame:	Larne 1	Januar hrack			
	2346 170	the Pl. Ha.	milton, Irwy 5	0116	
ddress: ,			50		
elephone:	943-2582	or cell - 641-	931-6014		



LARRY VANCENBROCK

2340 170TH PLACE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

er Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following: Postal Services Daily Weekly Monthly Never Buying Stamps a. Mailing Letters b. Mailing Parcels d. Pick up Post Office box mail Pick up general delivery mail f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured W Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings Resetting/using postage meter Nonpostal Services Picking up government forms YES (such as tax forms) b. Using for school bus stop I'vo would but not Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: Using public bulletin board NO Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 1 YES

If yes, please explain:

offices quite often but always use Hamilton's because thats

where I live & enjoy the service.

Worse
ou go to obtain these
ou go to obtain these
a Klobrak
, FAIL
A 50116



S. JOAN, LYDIA & DAKOTA KLOBNAK

PO BOX 113 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post
Office that can be utilized for this purpose.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Dodiet: 1386042 - 50116

Item Nbr. 21 Page Nbr. 2

### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\times$	
b.	Mailing Letters				X
c,	Mailing Parcels				N
d.	Pick up Post Office box mail				
a,	Pick up general delivery mail				K
f.	Buying money orders				N
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				N
h.	Sending Express Mail				K
i,	Buying stamp-collecting material				K
Otl	ner Postal Services				
a.	Entering permit mailings	YES	₩ NO		
8.	Resetting/using postage meter	YES	™ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	<b>⋈</b> NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO		
e,	Other	YES	☐ NO		
	If yes, please explain:		02000 A		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	□ NO		
	If yes, please explain:				2.5
	<u>V </u>				

	☐ Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
For w		do you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
Ø	Shopping	OSKALOO SA		
K	Personal needs	05KQ1005Q		46
M	Banking	0 . 0 0 0 /		
	Employement	Retiren		
M	Social needs			
Do w	u currently use local	husinesses in the community?		
Do yo	ou currently use local	businesses in the community?		
	Yes No		continued?	
	Yes No	to use them if the Post Office is disc	continued?	
If yes	Yes No would you continue Yes No	to use them if the Post Office is disc	continued?	
If yes	Yes No would you continue Yes No	to use them if the Post Office is disc Pettyloh N		
If yes	Yes No No would you continue Yes No	to use them if the Post Office is disc Pettyleh N		



LAWRENCE PETTYJOHN

111 WABASH HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr: 21 Page Nbr: 2

### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Pos	atal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				W
b.	Mailing Letters			□⁄	
c.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				Ø,
θ.	Pick up general delivery mail				₫
f.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\(\overline{U}\)
h.	Sending Express Mail				Ø,
i.	Buying stamp-collecting material				W
Oth	er Postal Services		No cody		
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	☐ YES	₩ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□/NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	□ NO		
	If yes, please explain:		,		
d.	Using public bulletin board	☐ YES	□/NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain:				

	Better	Just as Good	No Opinion	Worse
If	yes, please explain:			
2	<u>-1-27-78-79-79-79</u>			
	which of the following vices?	do you leave your community?	(Check all that apply.) Where do you	u go to obtain these
Д				
[V	Personal needs			-
	Banking			
Ц	Employement			
I.	Social needs			
E Do	you gurranthy use legal	husinesses in the community?		
5. Do	Yes No	businesses in the community?		
		to use them if the Post Office i	s discontinued?	
If ye	es, would you continue	to use them if the rost Office it		
If ye	es, would you continue			
	/			
Name:	/		r Hamily	In IA 5011,
If ye Name: Address: Telephone:	Susaur 102	Gallion	r Hamily	on IA 5011,



SUSAN GULLION

102 WABASH DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr: 21 Page Nbr: 2

### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				K
b,	Mailing Letters				X
C.	Mailing Parcels				×
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				$\boxtimes$
Ot	ner Postal Services				
a.	Entering permit mailings	YES	⊠ №		
a.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	<b>⋈</b> NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO NO		
e.	Other	☐ YES	□ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		X YES	□ NO		
	If yes, please explain:		Access Colonials		
	I use the Bussey PO primarily				

	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
If yes	, please explain:
For wi	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these es?
$\boxtimes$	Shopping
$\boxtimes$	Personal needs
Ø	Banking
	Employement
M	Social needs
	currently use local businesses in the community?  Yes No would you continue to use them if the Post Office is discontinued?  Yes No  IRT + HEATHER DUNKIN
If yes,	Yes No  Would you continue to use them if the Post Office is discontinued?  Yes No  IRT + HEATHER DUNKIN
If yes,	Yes No would you continue to use them if the Post Office is discontinued? Yes No  IRT 4 HEATHER DUNKIN



KURT & HEATHER DUNKIN

2239 WILSON DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nor. 21 Page Nor. 2

### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
а.	Buying Stamps				Ø
b,	Mailing Letters				炓
c.	Mailing Parcels				IX
d.	Pick up Post Office box mail				Ø
θ.	Pick up general delivery mail				X
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				X
i.	Buying stamp-collecting material		П		M
Otl	ner Postal Services	_	—		
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ №		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	⊠ мо		
	If yes, please explain:	9010			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	Пио		
	If yes, please explain:	- LO			
	Use Bussey or Knorville to pu			-	
	use some or knowlede to pu	star	nps 0	r drop	ma

	Better		Just as Good		No Opinion		Worse
If	yes, please explain:						
2							
	r which of the following d rvices?	o you leave	your community? (Chec	k all that app	ly.) Where do you go	to obtain th	nese
	Shopping	Knoxn	11-2				
1	Personal needs	10	51-1100-17				
	Banking	1.1					
	Employement	Des	Moines				
1	Social needs						
120		7.780 E.780 E.W.	-22-12 200.03				
Do	you currently use local b	usinesses ir	the community?				
If y	es, would you continue to	use them i	f the Post Office is disco	intinued?			
	Yes No						
ne:	V. 11 E	suesi					
16.	Neith D	nesi	ng	. ,	1 2 2 2 2 2		
		men+	DR.	FAMIL	TON, IA	-	
ess:	1701 Ver						
ess:	2 C	8 83	74				



KEITH BUESING

1701 VERMONT DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Star

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50118

Item Nor: 21 Page Nor: 2

### Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C,	Mailing Parcels				Ø
d.	Pick up Post Office box mail				Ø
6,	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				D-
Oti	ner Postal Services	_			1—
a.	Entering permit mailings	YES	□ NO		
a.	Resetting/using postage meter	YES	NO NO		
No	npostal Services		200		
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	□ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
е.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	□ NO		
	If yes, please explain:				36
	live in rural area 7 mi from Hamilton	. 450	Knowell	le Abst	off.



JAY DAVIS

1908 VANBUREN HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr. 2

#### Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following: Postal Services Daily Weekly Monthly Buying Stamps a.

Never X Mailing Letters b. M Mailing Parcels X Pick up Post Office box mail d. XI Pick up general delivery mail X f. Buying money orders M Obtaining special services, including Certified Mail, Registered Mail, Insured X Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail X Buying stamp-collecting material X Other Postal Services Entering permit mailings YES XI NO Resetting/using postage meter YES Nonpostal Services Picking up government forms YES NO (such as tax forms) Using for school bus stop YES NO Assisting senior citizes, persons with disabilities. ect. YES X NO If yes, please explain: Using public bulletin board d. YES X NO e. Other YES X NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Y YES I NO If yes, please explain:

Rella

	☐ Be	tter	Ju	st as Good		No Opinion		Worse
If ye	es, please e	explain;						
_								
For	which of the ices?	following do you	leave you	ir community? (Che	ck all that app	ly.) Where do you g	o to obtain th	ese
M	Shopp	ing						
区	Person	nal needs						
Ø	Bankin	9						
M	Employ	yement					-0161 - E-2	
Ø	Social	needs						
Do y	27,012	s ☑ No						
If yes		continue to use t	hem if the	Post Office is disc	ontinued?			
	s, would you	continue to use t	a )	Klobna Drive	ontinued?			
If yes	s, would you	continue to use t	a Ind	E Post Office is disc	ontinued?			

ъ



TIM & DEANNA KLOBNAK

608 WOODLAND DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr. 2

### Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b,	Mailing Letters				V
c.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				V
е,	Pick up general delivery mail				Ø
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				ď
i.	Buying stamp-collecting material				V
Oti	ner Postal Services	.—			
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	1 NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
Θ.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	☐ NO		
	If yes, please explain:				
		Tat -	1000		



BETTY FLANDERS

1685 HWY G76 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr. 2

## Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

 Daily Weekly Monthly

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				X
	b.	Mailing Letters			区	
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				K
	é.	Pick up general delivery mail				M
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
	h.	Sending Express Mail				M
	i.	Buying stamp-collecting material				赵
	Oth	ner Postal Services				,
	a.	Entering permit mailings	YES	NO 🖂		
	a.	Resetting/using postage meter	YES	⊠ NO		
	Nor	npostal Services				
	а.	Picking up government forms (such as tax forms)	YES	NO 🖂		
	b.	Using for school bus stop	YES	NO 🔀		
	C.	Assisting senior citizes, persons with disabilities. ect.	☐ YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	⊠ NO		
	e,	Other	YES	□ NO		
		If yes, please explain:		1 - 2 - 2 - 2		
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
			YES	NO X		
		If yes, please explain:				

	Better	Just as Good	No Opinion	☐ Worse
If yes	s, please explain:			
_				
For w		do you leave your community? (Che	ck all that apply.) Where do you	u go to obtain these
Ø	Shopping			
X	Personal needs			
	Banking			
K	Employement			
Ø	Social needs			
200	Yes 🔼 No	to use them if the Post Office is disc	ontinued?	
200	Yes No	to use them if the Post Office is disc	ontinued?	
If yes,	Yes No	to use them if the Post Office is disc	familton,	a 50116
If yes,	Yes No	to use them if the Post Office is disc	Jamilton, S	a 50116



MERRIETTA STANLEY

2387 170TH PLACE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1386042 - 50116

Item Nbr: 21 Page Nbr: 2

## Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
а.	Buying Stamps			X	
b,	Mailing Letters		DA.		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				M
f.	Buying money orders				1 PM
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				M
i.	Buying stamp-collecting material	П	- П	П	啄
Oth	ner Postal Services			-	_
a.	Entering permit mailings	YES	M NO		
a.	Resetting/using postage meter	YES	NO.		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	IX NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	NO NO		
	If yes, please explain;	**************************************			
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		X YES			
	If yes, please explain: We drube past P.O. in Kurxuit	te has	rlie	1/60	*

	Better		Just as Good		No Opinion	☐ Worse
If ye	s, please explain:					
-		4,				
For w	which of the following does?	lo you leave	your community? (C	heck all that appl	y.) Where do you g	o to obtain these
Q	Shopping					
2	Personal needs					15
M	Banking					
M	Employement					
$\boxtimes$	Social needs					
Do yo	u currently use local b	usinesses ir	the community?			
If yes	would you continue to	o use them it	the Post Office is di	scontinued?		
	Yes 💹 No					
				0	+	
ne: V	ERN DALE	\$ L	JAYNE	Goema	ac	
ne: V		-	PLACE		7 121 70	Sollb
	2249 1	-	Place		7 121 70	S0116



03/30/2011

VERN DALE & L. JAYNE GOEMAAT

2249 170TH PLACE HAMILTON, IA 50116

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1388042 - 50116

Hem Nbr: 21 Page Nbr: 2

#### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Services uying Stamps ailing Letters ailing Parcels ck up Post Office box mail	Daily	Weekly	Monthly	Neve
ailing Letters				
ailing Parcels				Kī
				12
ck up Post Office box mail				Ø
				×
ck up general delivery mail				
lying money orders				K
otaining special services, including Certified Mail, Registered Mail, Insured ail, Delivery Confirmation, or Signature Confirmation				$\boxtimes$
ending Express Mail				
ying stamp-collecting material				Ø
Postal Services				
tering permit mailings	YES	⊠ NO		
setting/using postage meter	YES	⊠ NO		
stal Services		44-15-14-15		
king up government forms ich as tax forms)	YES	⊠ мо		
ing for school bus stop	YES	⊠ №		
sisting senior citizes, persons with disabilities. ect.	YES	NO IN		
es, please explain:		,-		
ing public bulletin board	YES	Ø NO		
ner	YES	⊠ NO		
es, please explain:	- 10 Te			
pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	ersonal ne	eds?
	YES	⊠ NO		
ss, please explain:				*
TO DE HIT OF THE OF THE OF	ying money orders  Intaining special services, including Certified Mail, Registered Mail, Insured ail, Delivery Confirmation, or Signature Confirmation  Inding Express Mail  Inding Express Mail  Inding Express Mail  Inding Stamp-collecting material  Inding Permit mailings  Inding permit mailings  Inding permit mailings  Inding permit mailings  Inding povernment forms  Inding Start Services  Inding povernment forms  Inding Start Services  Inding povernment forms  Inding Start Services  Inding Se	ying money orders  Italining special services, including Certified Mail, Registered Mail, Insured iil, Delivery Confirmation, or Signature Confirmation  Inding Express Mail  Ind	ying money orders  Italining special services, including Certified Mail, Registered Mail, Insured  Inding Express Mail  Inding Express	ying money orders  Italining special services, including Certified Mail, Registered Mail, Insured III, Delivery Confirmation, or Signature Confirmation III, Delivery Confirmation, or Signature Confirmation III Delivery Confirmation III D

3.	previously	received Post Office	ier delivery, there will be no char e box service or general delivery as to your previous service?	nge to your delive service, complet	ry service — proce e this section. How	ed to question 4. If you do you think carrier
		Better	Just as Good		No Opinion	Worse
	If yes,	, please explain:		3,000		72-505 <u>27</u>
	-					
4.	For wh	ich of the following d	o you leave your community? (C	heck all that app	ly.) Where do you g	o to obtain these
	$\boxtimes$	Shopping				
	$\boxtimes$	Personal needs				
	$\boxtimes$	Banking				
		Employement				
		Social needs				
Name	e: Bu	□ Yes ⊠. No 2121y J Chy 535 170	pperton -	-thrine	tow, I ve	1/0
Telep	hone:	641-943	-2293	7,007,000	, , , ,	
Date:	mo	UD 164 20	//			
Pleas	e add any lete this q	additional comment uestionnaire.	s on a separate piece of paper a	nd attach it to this	s form. Thank you fo	or taking the time to
	I c goette	am a hu u mys	mail by the	e and	alway	s have
	200	the close	ng of the +	tametto	w post	Office
	7,000	old na	t adopt me	)		17



03/30/2011

BEVERLY CLIPPERTON

2225 170TH PLACE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1386042 - 50116

Item Nbr. 21 Page Nbr. 2

#### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				4
c,	Mailing Parcels				A
d.	Pick up Post Office box mail				囟
e.	Pick up general delivery mail				K
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				卤
i.	Buying stamp-collecting material				S
Oth	er Postal Services				
a.	Entering permit mailings	YES	М №		
a.	Resetting/using postage meter	YES	Ŋ, NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ №		
b.	Using for school bus stop	YES	⊠ ио		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	🖾 ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ф но		
e.	Other	YES	□ NO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain:				
	- Alleria December 1				_

	Better	Just as Good	No Opinion	☐ Worse
If	yes, please explain:	-	_	
-	Jos, produc explain.			
-				
	r which of the following devices?	o you leave your community? (	Check all that apply.) Where do you g	o to obtain these
	_ \	18 nonule		
X	Personal needs \	KNOX. IL		
	Banking R			
	Employement	retried		
X	Social needs	Allera		
8208				
Do	you currently use local b	usinesses in the community?		
If v	.— ,—	use them if the Post Office is	discontinued?	
	☐ Yes ☐ No	, des trom il bio i est critice is	discontinuedy	
ime:	Boths 2	tallos.		
dress:	2356	512 DI		
		- 5		
p ephone:	515 QU6 17	0 3 0		



03/30/2011

BETTY WALTER

2356 212TH PLACE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr. 2

# Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters			V	
C,	Mailing Parcels				V
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail			V	
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				
i.	Buying stamp-collecting material				V
Ot	her Postal Services				
a.	Entering permit mailings	YES	☑ NO		
a.	Resetting/using postage meter	YES	M NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	<b>▼</b> NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
е.	Other	☐ YES	□ NO		
	If yes, please explain:	(CC)	-		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ids?
		YES	□ NO		
	If yes, please explain:	**************************************			
	LOVILIA - BUSSEY				

	Better	Just as Good	No Opinion	) Worse
If yes	, please explain:			
-				
For wh		to you leave your community? (Ch	eck all that apply.) Where d	lo you go to obtain these
	Shopping			
U	Personal needs			
V	Banking			
V	Employement			
V	Social needs			
Do you		ousinesses in the community?		
	Yes No	A	continued?	
	Yes No would you continue t	ousinesses in the community?	continued?	
	Yes No	A	continued?	
If yes,	Yes No would you continue t	o use them if the Post Office is dis	continued?	
If yes,	Yes No would you continue t Yes No	o use them if the Post Office is dis		
If yes,	Yes No would you continue t Yes No	o use them if the Post Office is dis		



03/30/2011

DARCY L. MCCOMBS

110 S. ALLEN STREET HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1388042 - 50116

Hem Nbr: 21 Page Nbr: 2

### Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

stal Services	Daily	Weekly	Monthly	Never
Buying Stamps				
Mailing Letters				$\boxtimes$
Mailing Parcels				
Pick up Post Office box mall				Ø
Pick up general delivery mail				
Buying money orders				$\searrow$
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ż
Sending Express Mail				$\boxtimes$
Buying stamp-collecting material	П			Ì7
er Postal Services	_		-	
Entering permit mailings	YES	NO		
Resetting/using postage meter	YES	⊠ NO		
postal Services				
Picking up government forms (such as tax forms)	YES	<b>⋈</b> NO		
Using for school bus stop	YES	⊠ №		
Assisting senior citizes, persons with disabilities, ect.	YES	☑ NO		
If yes, please explain:		15 - 53/8//		
Using public bulletin board	YES	⊠ мо		
Other	☐ YES	DI NO		
If yes, please explain:				
ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
	YES	⊠ NO		
If yes, please explain:				+
	Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  ser Postal Services  Entering permit mailings  Resetting/using postage meter  postal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizes, persons with disabilities, ect.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting material  Ber Postal Services  Entering permit mailings  YES  Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizes, persons with disabilities. ect.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:  ou pass another Post Office during business hours while traveling to or from work, or shopp	Buying Stamps	Buying Stamps

		Better		Just as Good		No Opinion	Worse
	If yes, plea	se explain:	1000			88	
	, , o o , p , o o			40-14			
F	or which of ervices?	the following do y	ou leave	your community? (Che	ck all that apply	y.) Where do you g	o to obtain these
		opping					
		rsonal needs					
-	Ba	nking					
1	Em	ployement					
-	₹ Soc	cial needs					
			100	27 2723			
D		ently use local busi	nesses ir	the community?			
		Yes No					
11	_		e them if	the Post Office is disc	ontinued?		
		Yes   No					
	S. 1		1				
me:	Hepr	Janie Da	ally				
idress:	227	14.65	H	at million	50111		
		- my		will to the	10110		
elephon	e:						
	91.						
A.c.	3/1	6/11					
te:							
ite:							
ease ad	d any addit	ional comments or nnaire.	n a separ	ate piece of paper and	attach it to this	form. Thank you for	or taking the time to
ease ad	this questio	nnaire.		ete piece of paper and			



03/31/2011

STEPHANIE BAILEY

2272 HWY 5 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr. 21 Page Nbr: 2

## Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	ostal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		П	V	П
b.	Mailing Letters		d		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				d
e,	Pick up general delivery mail			V	
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				d
h.	Sending Express Mail				V
i.	Buying stamp-collecting material	П		П	M
Ot	ner Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO I		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	Ø NO		
b.	Using for school bus stop	YES	☑ NO		
C,	Assisting senior citizes, persons with disabilities. ect.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
е.	Other	YES	□ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO NO		
	If yes, please explain:	4.3	1-1-1-1		
					7.0

Better	
Shopping  Personal needs  Banking  Employement  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Mee: Shoeld Day loon  tress: XHR Hurry 5 Horself-on Social Socia	
Shopping  Personal needs  Banking  Employement  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Me: Shopping  The plant of the Post Office is discontinued?  Press: Why hour Shopping  Social needs  The plant of the Post Office is discontinued?  Press: Why hour Shopping  The plant of the plant	
Shopping  Personal needs  Banking  Employement  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  me: Shall banks Shoppillan Social So	ese
Banking  Employement  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No	
Banking Employement  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  No  Mee: Should Land land  Areas: WHR HURF Should Should Sold Sold Sold Sold Sold Sold Sold So	
Employement  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  No  Nee: Whele Day Jon  Ines: Whele Day Jon	
Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Ine: Should Day loo  Iress: SHR Hurf 5 Horselfon Do Bolke  sphone: Long 9410 7230  e: 3 2 2 1 1  ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the timplete this questionnaire.	
If yes, would you continue to use them if the Post Office is discontinued?  Yes No	
If yes, would you continue to use them if the Post Office is discontinued?  Yes No  No  No  Nees: Why have 5 thems Han So 50//2  Pephone: LON 9410 7230  as add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the tiplete this questionnaire.	
e: 3/20/11  ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the tiplete this questionnaire.  Described would be a moist	
ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the tiplete this questionnaire.	
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to an it is there make people of	1.03



03/31/2011

SHEILA VANVEEN

2448 HWY 5 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1388042 - 50116

Item Nor: 21 Page Nor: 2

#### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			¥	
b.	Mailing Letters		7		
C.	Mailing Parcels				V
d.	Pick up Post Office box mail				W
е.	Pick up general delivery maii			V	
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				d
h.	Sending Express Mail				d
Ĭ,	Buying stamp-collecting material				K
Oth	er Postal Services				
a.	Entering permit mailings	YES	Ø NO		
a.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO VO		
b.	Using for school bus stop	YES	NO NO		
C,	Assisting senior citizes, persons with disabilities. ect.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
е.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO NO		
	If yes, please explain:				34

		Better		Just as Good		No Opinion		Worse
If	yes, plea	ise explain:						
_		9.000,000						
For	which o	f the following do	you leave	your community? (Ched	k all that appl	ly.) Where do you go	o to obtain t	hese
Г	] Sh	opping						
-	_							
-	] Pe	rsonal needs						
	Ba	nking						
	] En	nployement						
	i So	cial needs						
	_							
If ye	es, would		use them if	the Post Office is disco	ntinued?			
If ye	es, would	Yes No	use them if	the Post Office is disco	ntinued?			
1	es, would		use them if					
١	es, would		use them if		ntinued?			
e: \	es, would		use them if					
e: \	22		son	Dr.				
es:	22	Yes □ No	son	Dr.				
ess:	22	Yes No	son	Dr.				
ess:	23	Yes \ No \(\rightarrow\) \(\rightarrow\) \(\	080-	Dr.				
ess: ohone:	25 23 20 31	Yes □ No    No   No     No   No     No   No	080-	Dr.			or taking the	time to
ess: ohone:	23	Yes $\square$ No $\square$	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	5 ate piece of paper and a	attach it to this	s form. Thank you fo	or taking the	time to
ess:	25 23 20 31	Yes $\square$ No $\square$	080-	5 ate piece of paper and a	attach it to this	s form. Thank you fo	or taking the	time to
ess: hone:	25 23 20 31	Yes $\square$ No $\square$	08 (COM	5 ate piece of paper and a	attach it to this	s form. Thank you fo	wer	time to
ss:	25 23 20 31	Yes $\square$ No $\square$	08 (COM	ate piece of paper and a	attach it to this	s form. Thank you fo	or taking the	time to



03/31/2011

LES VANVEEN

2205 WILSON DR HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116 Item Nbr: 21 Page Nbr: 2

## Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			19	
b.	Mailing Letters		0		
C.	Mailing Parcels				N/
d.	Pick up Post Office box mail				
е.	Pick up general delivery mail		H		
f.	Buying money orders			旦	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				D'
i.	Buying stamp-collecting material				P
Ott	ner Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	19 NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	9 No		
e.	Other	YES	PHO		
	If yes, please explain:				
Doy	rou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	ds?
		YES	U NO		
	If yes, please explain;				1.7

	☐ Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
-				
For w	hich of the following d	o you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
Ū∕	Shopping			
	Personal needs			
	Banking			
	Employement			
	Social needs			
	Yes Yo	usinesses in the community? use them if the Post Office is disco	ontinued?	
	Yes No would you continue to	V (1994) (1994) - 1995) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1	ontinued? KE	
If yes,	Yes No would you continue to	V (1994) (1994) - 1995) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1	ntinued? KE	
If yes,	Yes No would you continue to	V (1994) (1994) - 1995) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1	ontinued?	
If yes,	Yes No would you continue to	V (1994) (1994) - 1995) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1	ontinued?	



03/31/2011

DAVID MEINKE

PO BOX 106 HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998

Assa Carver



Docket: 1366042 - 50116

Item Nor: 21 Page Nor: 2

# Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		100		
b,	Mailing Letters		X		
c.	Mailing Parcels			図	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f,	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				M
i.	Buying stamp-collecting material			П	$\boxtimes$
Oth	ner Postal Services			1	1_3
1.	Entering permit mailings	YES	⊠ NO		
э.	Resetting/using postage meter	YES	NO		
lok	npostal Services		1000		
1.	Picking up government forms (such as tax forms)	YES	□ №		
	Using for school bus stop	YES	□ №		
2	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:	- pack o	p eld	erly m	4/45
1.	Using public bulletin board	▼ YES	□ NO		
	Other	YES	□ NO		
	If yes, please explain:	T+ 6		ome of	-160
8	Older and Milizen Something to look form	at how	LAMIKIN	. t. Q	e 000
o y	ou pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal nee	ds?
		YES	NO 🖾		
	If yes, please explain:				-

			Better		Just as Good	☐ No Opinion	☐ Worse
	If yes	, plea	se explain:				
	For wi		the following do	you leave	your community? (Chec	k all that apply.) Where do you	go to obtain these
	Ø	Sh	opping 05/s	alwsa			
		Pe	rsonai needs				
	D	Ba	nking Bus	sey			
		Em	ployement )	1.00			
		47.00	cial needs				
	9308						
	Do you	curre	ently use local bu	usinesses ir	the community?		
					no other buis reas	٥	
	If yes,				the Post Office is disco		
		П	Yes No				
			-				
ım	e:						
ldr	ess:						
	phone:						
lep							
lep							



## MEMO TO THE RECORD April 1, 2011

I was not able to respond to the questionnaire because it was returned without a name or return address.

Lisa K Carver

Post Office Review Investigator



Docket: 1366042 - 50116

Item Nbr: 21 Page Nbr: 2

#### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а,	Buying Stamps				
b.	Mailing Letters	Ø.			
C.	Mailing Parcels				ø
d.	Pick up Post Office box mail	₽			
Θ,	Pick up general delivery mail				
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1
h.	Sending Express Mail				V
i,	Buying stamp-collecting material	П			W
Oth	er Postal Services			_	
a.	Entering permit mailings	YES	□ NO		
a.	Resetting/using postage meter	YES	INO.		
Nor	postal Services		7		
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	NO I		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
е.	Other	T YES	NO NO		
	If yes, please explain:		-		
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	M NO		
	If yes, please explain:				-

	Better	Just as Good	No Opinion	Worse
If ye	es, please explain:			
_				
Forv	which of the following d	o you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
	ices?	0		
-14	Shopping	wy will do		
$\overline{Z}$	Personal needs	11 11		
·Ø	Banking Bu	ven Stoto Buck	Burry La.	
	Employement	7	-	
П	Social needs			
Do y	ou currently use local b	usinesses in the community?	2	
Do y	ou currently use local b	usinesses in the community?	22	
	Yes No	usinesses in the community? o use them if the Post Office is disco	ontinued?	
	Yes No		ontinued?	
	Yes No s, would you continue to	o use them if the Post Office is disco		
If yes	Yes No s, would you continue to			
If yes	Yes No s, would you continue to Yes No Real grave	b super of the Post Office is disco		
If yes	Yes No s, would you continue to	b super of the Post Office is disco		
If yes	Yes No s, would you continue to Yes No Real grave	b super of the Post Office is disco		



04/01/2011

PAUL & BARBARA POTTORFF

408 E STREET HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998

Docket; 1355042 - 50118 Item Nbr. 21 Page Nbr. 2

		nt to Reep our		Page N	br. 2		
Dani	elt	- DO Our Pash	stomer Questionaire		ach of the f	ollowing:	
		Sarah Langdoes		Daily	Weekly	Monthly	Never
a. Du	pes	jah, she is friendly		×			
heles	leel	exervice is great.		Ø			
asa	en	Jostal Clerk				$\boxtimes$	
OK.	wa	seld be an exconsioner		K			
		see here to get stange					
mark	en	gletters, farcels,				M	
ma	en l	ndere etc. Re	egistered Mail, Insured	1.3		×	
She	fr	age to keep our					
Perk	-0	ffice, here in Demetton.					
	0	long time Resident		_			
	EV	Litzen Vera Des Plonque	THE PROPERTY OF	YES	Пио		
Than	KI	10 CP inpostal Services		YES	☐ NO		
	a.	Picking up government forms (such as tax forms)		YES	□ NO		
	b.	Using for school bus stop		YES	□ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.		YES	□ NO		
		If yes, please explain:		-			
	Tola	udicap Parling access					
	d,	Using public bulletin board		X YES	□ №		
	e.	Other		YES	□ №		
		If yes, please explain:		S			
2.	Do	you pass another Post Office during business hours wh	ille traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
				YES	⊠ NO		
		If yes, please explain:					

	oute dell	very service comp	pares to your pr	revious service?		e this section. How	7	
		Better	N D	Just as Good		No Opinion	Worse	
	If yes	, please explain:	None					
4.	For wh		ng do you leave	your community? (Ch	eck all that app	ly.) Where do you g	o to obtain these	
	X	Shopping						
	M	Personal need	ls					
	$\boxtimes$	Banking						
		Employement	Retir	red				
	M	Social needs	Visit	ing w/ot	thers 1	in town	0.1	
5.	Do yo	u currently use loo		in the community?				
	If yes,			if the Post Office is dis	scontinued?			
		Yes	No					
Name	e: 1/1	êra De	esplan	igue				
Addn	ess: /	12-6,	Wes	ton Dr	: H	amil To	N, 125011	1
Telep	hone:							



04/01/2011

VERA DESPLANQUE

112 E WESTON DRIVE HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post
  Office that can be utilized for this purpose.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
  available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
  meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bussey postmaster.
- Courteous and helpful service will be provided by personnel at the Bussey Post Office and from the carrier.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the "HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane .t (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Box 9998



Docket: 1366042 - 50116

Item Nbr: 21 Page Nbr: 2

#### Postal Service Customer Questionaire

 Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following: Daily Weekly Monthly Never Postal Services X Buying Stamps a. M b. Mailing Letters M Mailing Parcels C. M Pick up Post Office box mail d. M Pick up general delivery mail e. X Buying money orders f, Obtaining special services, including Certified Mail, Registered Mail, Insured X Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail h. X Buying stamp-collecting material i. Other Postal Services Entering permit mailings YES X NO a. NO NO Resetting/using postage meter a. Nonpostal Services Picking up government forms X NO YES a. (such as tax forms) X NO Using for school bus stop YES b. Assisting senior citizes, persons with disabilities. ect. YES X NO C. If yes, please explain: YES X NO Using public bulletin board YES XI NO Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES If yes, please explain:

		service compares Better	П,	lust as Good		No Opinion	☐ Worse
lf.	ues nles	se explain:	_				W655
	yes, piea	во ехрішії.					
	r which or	f the following do	you leave y	our community? (Che	ck all that app	ly.) Where do you g	o to obtain these
×	Sh	nopping	Kno	9/1iv			
12	ŽĮ Pe	ersonal needs		shiox			
E		anking	_				
D	⊒ En	nployement	3.75-374 - 3.7577				
	_		1/3/				
N	_	ocial needs		Sey			
		ocial needs	Bus	Sey			
	you curr	ocial needs rently use local bu	Bus	Sey			
5. Do	you curr	rently use local bu	Businesses in	the community?			
5. Do	you curr	rently use local bu	Businesses in	Sey			
5. Do	you curr	rently use local bu Yes No d you continue to	Susjection in use them if	the community?			
5. Do	you curr	rently use local bu Yes  No	Sus sinesses in use them if	the community?	continued?		
5. Do	you curr	rently use local but Yes No d you continue to Yes No	Businesses in use them if	the community?	continued?		
5. Do	you curr yes, would	rently use local but Yes \( \square\) No d you continue to Yes \( \square\) No	sinesses in use them if	the community?	continued?		



04/12/2011

CARL WALTER 2029 VANBUREN DRIVE HAMILTON, IA 50116

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hamilton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hamilton Post Office should be pursued, a formal proposal will be posted in the Bussey Post Office and Hamilton Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy Balik

Manager, Post Office Operations

PO Bax 9998



If yes, please explain:

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DI.	Postal Service Customer Questional	333			
Pie	ease check the appropriate box to indicate whether you used the HAMILTON Po	st Office for	each of the	following:	
Po	stal Services	Daily	Weekly	Monthly	Nev
а.	Buying Stamps				X
b.	Mailing Letters				
C.	Mailing Parcels				囟
d.	Pick up Post Office box mail				N
e.	Pick up general delivery mail				$\boxtimes$
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				K
i.	Buying stamp-collecting material				K
Oti	ner Postal Services				
a.	Entering permit mailings	YES	☑ NO		
a.	Resetting/using postage meter	YES	₽ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
Θ.	Other	YES	☑ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	☐ NO		

please explain:			
produce evigranis			
ich of the following do	you leave your community? (	Check all that apply.) Where do you g	o to obtain these
Shopping			
Personal needs			
Banking			
Employement			
Social needs			
Yes No	use them if the Post Office is o		
	ta Pl. Ida	1.00 mm	0114
	Shopping  Personal needs  Banking  Employement  Social needs  currently use local bus  yes No  yould you continue to us  Yes No	Shopping  Personal needs  Banking  Employement  Social needs  currently use local businesses in the community?  Yes No  vould you continue to use them if the Post Office is only  Yes No	Shopping  Personal needs  Banking  Employement  Social needs  currently use local businesses in the community?  Yes No  would you continue to use them if the Post Office is discontinued?  Yes No  Reven & Irene Davis  103 / 186 the Pl.   Jamilton J.A. 5

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/12/2011

LOREN & IRENE DAVIS 2403 186TH PLACE HAMILTON, IA 50116

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hamilton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hamilton Post Office should be pursued, a formal proposal will be posted in the Bussey Post Office and Hamilton Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Amy Balik

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



Docket: 1366042 - 50116

item Nbr: 21 Page Nbr: 2

	-		Page	Nbr: 2									
		Postal Service Customer Questional	ire										
1,	Ple	Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:											
	Po	estal Services	Daily	Weekly	Monthly	Neve							
	а.	Buying Stamps				0							
	b.	Mailling Letters				0							
	c.	Mailing Parcels				0							
	d.	Pick up Post Office box mail		40									
	e.	Pick up general delivery maii		60									
	f.	Buying money orders				0							
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				0							
	h.	Sending Express Mail				8							
	į.	Buying stamp-collecting material				0							
	Oth	ner Postal Services	A. 8										
	a.	Entering permit mailings	YES	■ NO									
	a.	Resetting/using postage meter	YES	NO (									
	No	npostal Services											
	a.	Picking up government forms (such as tax forms)	YES	Ø NO									
	b.	Using for school bus stop	YES	Ø NO									
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	Ø NO									
		If yes, please explain:											
	đ.	Using public bulletin board	YES	□ NO									
	e.	Other	YES	€ №									
		If yes, please explain:		10. 130 20. 110 110 110									
2.	Doy	you pass another Post Office during business hours while traveling to or from wo	ork or choose	ing or for r	oreanal na	nde2							
	,	yes pase and the first of the dailing bearings from white traveling to drill and we			ersonal ne	eusr							
			Ø YES										
		If yes, please explain:	Albie	4,									
		For this post Office in HAM, I ton, N	o Accer	5 70 1	Post B	5X,							
		5 low Helivery to boxes, and the las-	1 stro	was	who	9							
		She told my house she sould not a	valk Z	o step	sano	l,							
		She told my brother she could not a get my mail for him! I close o HA	M, I for s	OFFI	ce ba	Y							
		and moved my business to Albig.											

	Better	Just as Good	No Opinion	☐ Worse
If ye	s, please explain:			
-				
4. For w		o you leave your community? (	Check all that apply.) Where do you	go to obtain these
Þ	Shopping			
	Personal needs			
中	Banking			· · · · · · · · · · · · · · · · · · ·
ф	Employement			
ф	Social needs			
ame:	John Edgr			
	00 BOX 159	100	HOP IA SOUL PIOLE	X 364 Albig TA 573
elephone:	641-870-0516	5		
ate:	PRIL 22	2011		
lease add ar omplete this	ny additional comment questionnaire.	s on a separate piece of paper	and attach it to this form. Thank you	for taking the time to
I SET	UPA buisi	less in Hamilton	n in 2009. the po	1 11
4.1		11 150 11	SED! THE LIMITIO	HOURS
made	it impos	isible to utili	ze for stamps a	nd other
Serve				



05/05/2011

JOHN EDGREN

PO BOX 364 , 52531-0364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hamilton Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern that a postal employees was rude. Employee courtesy is always a concern of postal managers.
 Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Hamilton Post Office should be pursued, a formal proposal will be posted in the Bussey Post Office and Hamilton Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Stacy St. John

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

### Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the HAMILTON Post Office on 03/14/2011. Additionally, during the survey period, questionnaires were available at the HAMILTON Post Office to walk-in retail customers.

### Number of Questionaires

Total questionnaires distributed	117
Favorable to proposal	4
Unfavorable to proposal	1
Expressing no opinon	45
Total questionnaires received	50

### Postal Concerns

The following postal concerns were expressed

### Concern (Favorable):

Customer expressed a concern about nonpostal services

You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.

### Concern (Favorable):

No Concern

### Response

Concern (Na Opinion):

### Customer expressed a concern about nonpostal services

You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.

### Concern (No Opinion):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

### Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bussey postmaster.

### Concern (No Opinian):

Customers expressed concern that postal employees at the adminoffice Post Office are rude

You expressed a concern that a postal employees was rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

### Concern (No Opinion):

Customers said they would miss the special aftention and assistance provided by the personnel at the

### Response:

Courteous and helpful service will be provided by personnel at the Bussey Post Office and from the carrier.

### Concern (No Opinion):

Customers were concerned about a change of address

You expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50118. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

### Concern (No Opinion):

Customers were concerned about a change of address

You expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change

### Concern (No Opinion):

Customers were concerned about senior citizens

### Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service, Special provisions are made for hardship cases or special customer needs.

# 10. Concern (No Opinion): No Concern

### Response:

### Concern (No Opinion):

You were concerned about having to travel to another post office for service

### Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and oustomers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

### Concern (UnFavorable):

Customer expressed a concern about nonpostal services

You expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

### Concern (UnFavorable):

13. Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

### Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bussey postmaster.

### Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the malibox. Stamps by Mail and Money Order Application forms are available for customer convenience.

### Concern (UnFavorable):

### No Concern

Response:

### Nonpostal Concerns

The following nonpostal concerns were expressed

### Concern (No Opinion):

Customer expressed a concern about nonpostal services

You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.

### Concern (No Opinion):

Customer expressed a concern about nonpostal services

You expressed a concern about nonpostal services such as the public bulletin board. There is a bullatin board at the Bussey Post Office that can be utilized for this purpose.

# Concern (No Opinion):

Customer expressed a concern about nonpostal services

You expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

### Concern (No Opinion):

Customer expressed a concern about nonpostal services

You expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

Dockect: 1366042 - 50116

Date: 03/29/2011

Page Nbr. 24

# **Community Meeting Roster**

Postal Service Respresentive (Na Amy Balik - Manager Post Office Lisa Carver - PO Review Investig	Operations Area 7	Date: 03/29/2011 Time 6:30				
Lisa Carver - PO Review investig	ator					
Total Number of Customers Pres	ent:	Place: Hamilton Con	nmunity Center			
This document may become a pa	rt of the official record that will be a	vailable for public viewing.				
Names of Customers Present:						
Name	Mailing Address (optional)	Zip Code	Phone Number			
eny aproon	808 Johnson	50116	641-946-8226			
Varleno allen	615 Et St	50166	641-946-7770			
Do + Back Patal	488E.St 3X116	50116	641-946-7260			
Patal Silvero	402 Mainst	50/16	641-218-9350			
im + Deanna Klober	ak 608 woodbad	50111	441-946-7620			
Vera Der Clangus	112- E. Weston Dr.	50116	641-946-8257			
Jinit to Kathy Bo	rangat					
	117 Wabash Dr	50116	641-891-710			
Merry Edgren	722 East St.	50116 (641	1771763 446-774,			
, ,						
-						
	1					

Docker 1366042 - 50116 Item Nbr: 25 Page Nbr: 1

# Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

### Concern (Favorable):

Customers were concerned about a change of address

You expressed a concern about a change in address. Customers will use their street address instead of PO Box. The new address will continue to use the Hamilton, IA 50116. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

# Concern (Favorable):

Customers were concerned about obtaining services from the carrier

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

# PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope. encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

# Concern (No Opinion):

Customer expressed a concern about their 911 address

You expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

# Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the

Courteous and helpful service will be provided by personnel at the Bussey Post Office and from the carrier. Special assistance will be provided as needed.

### Concern (UnFavorable):

Customers inquired about mailbox installation and maintenance

You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to

Docket: 1366042 - 50116 Item Nbr: 25 Page Nbr: 2

state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Concern (UnFavorable):

You expressed a concern that they requested and were denied rural delivery service

### Response

You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

### Nonpostal Concerns



A. Office	e									
Name: Area:	HAMILTO WESTER					District:	State: IA HAWKEYE PFC	Zip	Code: 50116	_
Congres EAS Gra	sional Distri		IA-03 53			County:	Marion Finance Numbe	r: 18383	34	
Post Off		1	35	Classified Station			Classified Branch		сро 🗌	
This for	m is a place	holde	r for numbe	er 27. There was no	ot a petition n	ecleved.				
Prepar	ed by:		n Lenane	D OF				Date:	05/13/	2011
Title:				Post Office Revie	w Coordinate	or			(319)	
Tele N	0:	(319	) 399-2902					Fax No:	399-56	502



A. Office							
	AMILTON				State: IA	Zip C	ode: 50116
Area: V Congressio	VESTERN cal District:	IA-03		District: County:	HAWKEYE PFC Marion		
EAS Grade	nai District.	53		oounty.	Finance Number	r: 183834	
Post Office:	1	Classified Statio	n 🗌		Classified Branch		сро 🗌
This form is	a place holde	or for number 28. There was	no Congressio	nal inquiry	1.		
Prepared	by: Kan	en Lenane				Date:	05/13/201
Title:		MKEYE PFC Post Office Rev	riew Coordinat	or -	10		990000000
Tele No:	(319	9) 399-2902				Fax No:	(319) 399-5502

### Proposal Checklist

### Section I

X A X

N/A X X

X

Section II

Section III

# Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

# Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

# Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings
V	A statement of annual savings includes a breakdown as follows:
	Pactometer salary (FAS- 53 Minimum, no COLA) \$ 14 404
	Suince hoodite 23 584
	Pontal casts evaluating utilities \$ 15
	Total annual costs
	Less estimated cost of replacement service - 3087
	Total annual savings \$ 1.6157
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.
Y	Is postmaster salary based on the minimum salary without COLA?
X.	Does postmaster salary reflect the current office evaluation?
Section V	Other Factors
X	The Postal Service has identified no other factors for consideration (if appropriate).
$\overline{}$	List other factors as appropriate.
N/A	Other factors when replacement service is a CPO.
Section VI	Summary
	The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.
Section VII	Notices
X	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.
Checklist Completed By:	Sisa K. Carre 4-12-11
Investigative Coordinator	Date
Reviewed and Certified By:	1CIQ 5-13-11
District PO Review Coordinate	Oate



03/31/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the HAMILTON Post Office Docket No. 1366042

This is to advise you that on 04/18/2011, I will post for public comment a proposal to close the HAMILTON Post Office in Marion, Congressional District No. IA-03.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA District Manager HAWKEYE PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



04/12/2011

### OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of HAMILTON Proposal Docket No. 1366042 - 50116

Please post the enclosed proposal to close the HAMILTON Post Office in the lobby. The proposal must be posted in a prominent place from 04/18/2011 through close of business on 06/19/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC District

Enclosures: PS Form 4920

Proposal Invitation for Comments Comment Forms Official Record

Date of Removal: 06/19/2011

# UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE HAMILTON, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the HAMILTON Post Office:

The Postal Service is considering the close of the HAMILTON Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/18/2011 through 06/19/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the HAMILTON PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

Sincerely.

MY BALIK MY BALIK PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

Date	of	Posting:	04/18/2011	

Posting Round Date:

Date of Removal: 06/19/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE HAMILTON, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1366042 - 50116

# 1. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Hamilton, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bussey Post Office, located four miles away.

The postmaster position became vacant when the postmaster resigned on September 11, 2002. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The Office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Hamilton Post Office, an EAS-53 level, provided service from 10:30 - 14:45 Monday - Friday 10:30 - 11:45 Saturday and lobby hours of 10:30-15:00 on Monday - Friday and 10:30-11:45 on Saturday to 34 Post Office box customers and 83 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$7,603 ( 20 revenue units) in FY 2008; \$5,133 ( 13 revenue units) in FY 2009; and \$4,495 ( 12 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 29, 2011, representatives from the Postal Service were available at Hamilton Community Center to answer questions and provide information to customers. 11 customer(s) attended the meeting.

On March 14, 2011, 117 questionnaires were distributed to delivery customers of the Hamilton Post Office. Questionnaires were also available over the counter for retail customers at the Hamilton Post Office. 40 questionnaires were returned. 4 responses were favorable, 1 unfavorable, and 35 expressed no opinion regarding the proposed alternate service.

If this proposal is implemented, delivery and retail services will be provided by the Bussey Post Office, an EAS-13 level office. Window service hours at the Bussey Post Office are from 09:00 16:15, Monday through Friday, and 09:00 10:15 on Saturday. There are 64 post office boxes available.

send on the returned questionnaires, at the community meeting, from customer letters, on the

The	following concerns were expressed on the tion, and from the congressional inquiry:	e returned questionnaires, at the community meeting, from customer letters, on the
1.	Concern:	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.
2.	Concern:	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bussey postmaster.
4.	Concern:	Customers were concerned about a change of address
	Response:	The customer expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

Response: will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change. Customers were concerned about having to travel to another post office. Concern: for service The customer expressed a concern about having to travel to another Response: post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customers were concerned about senior citizens Concern: The customer expressed a concern about senior citizens. Carrier service Response: is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. Customer expressed a concern about their 911 address Concern: The customer expressed a concern about your 911 address. 911 Response: addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator. Customers inquired about mailbox installation and maintenance Concern: The customer expressed a concern about mailbox installation and Response: maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Response: Courteous and helpful service will be provided by personnel at the Bussey Post Office and from the carrier. Special assistance will be provided as needed. Customers were concerned about obtaining services from the carrier 11. Concern: Response: The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox.

### PURCHASING STAMPS BY MAIL

the carrier and how to obtain them.

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most annead accomplete and agent because his

Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from

The customer expressed a concern about a change in address. All mail

Item Nbr. 33 Page Nbr. 4

### 12. Concern:

Response:

### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You expressed a concern that they requested and were denied rural delivery service

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

# Some advantages of the proposal are:

The carrier provides retail services, alleviating the need to go to the Post Office. Stamps by Mail 1. order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail. 2.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3. customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide

4. convenient parcel delivery for customers. Customers opting for carrier service will not have to pay Post Office box fees.

5. Saves time and energy for customers who drive to the Post Office to pick up mail. 6.

# Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services are provided 1. by the carrier.

Meeting the carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. 3. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

### II. EFFECT ON COMMUNITY

Hamilton is an incorporated community located in Marion County. The community is administered politically by Mayor and Council. Police protection is provided by the Marion County Sheriff. Fire protection is provided by the Bussey or Lovilia Fire Departments. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Hamilton United Methodist Church, City Of Hamilton, City Of Marysville,, Mane Attractions. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office, Government forms normally provided by the Post Office will also be available at the Bussey Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. Concern:	Customer expressed a concern about nonpostal services
Response:	The customer expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.
2. Concern:	Customer expressed a concern about nonpostal services
Response:	The customer expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.
3. Concern:	Customer expressed a concern about nonpostal services
Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.
4. Concern:	Customer expressed a concern about nonpostal services
Response:	The customer expressed a concern about nonpostal services.  Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally

provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

3ased on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

# III. EFFECT ON EMPLOYEES

The postmaster resigned on September 11, 2002. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

# IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 16,157 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA) Fringe Benefits @ 33.5% Rental Costs, Excluding Utilities	\$ 14,404 \$ 4,825 + \$ 15
Total Annual Costs Less Annual Cost of Replacement Service	\$ 19,244 - \$ 3,087
Total Annual Savings	\$ 16,157

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Hamilton, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bussey Post Office, located four miles away.

The postmaster resigned on September 11, 2002. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Hamilton Post Office provided delivery service to 83 customers and 34 PO Box customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$16,157 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Hamilton Post Office and Bussey Post Office during normal office hours.
- This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post B. office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

04/18/2011 Date AMY BALIK

Manager, Post Office Operations

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the AMILTON Post Office.

1.	Effect on Your Postal Services. De believe the proposal would have on	scribe any favorable or unfavorable effects you the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Please you believe the proposal would have	e describe any favorable or unfavorable effects that e on your community.
3.	Other Comments. Please provide a Postal Service should consider in de	any other views or information that you believe the eciding whether to adopt the proposal.
	f Postal Customer Address	Signature of Postal Customer
City, St	ate, and ZIP Code	Date



06/15/2011

# OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 06/19/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

KAREN LENANE Post Office Review Coordinator PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

Posting Round Date:

Date of Removal: 06/19/2011

Removal Round Date:

JUN 1 9 Z011

PROPOSAL TO CLOSE
THE HAMILTON, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1366042 - 50116



# UNITED STATES POSTAL SERVICE

Date of Removal: 06/19/2011



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE HAMILTON, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the HAMILTON Post Office:

The Postal Service is considering the close of the HAMILTON Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/18/2011 through 06/19/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the HAMILTON PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

Sincerely,

AMY BALIK AMY BALIK PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998



Posting Round Date:

Date of Removal: 06/19/2011



Removal Round Date:

PROPOSAL TO CLOSE THE HAMILTON, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1366042 - 50116



# UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE HAMILTON, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

Date of Removal: 06/19/2011 PA 5004 JUN 20 2011 USPS

To the customers of the HAMILTON Post Office:

The Postal Service is considering the close of the HAMILTON Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/18/2011 through 06/19/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

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For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

Sincerely,

AMY BALIK AMY BALIK PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

# NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 06/15/2011

Postal Customers of the Hamilton Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Hamilton Post Office, which was posted 04/18/2011 through 06/19/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Hamilton Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

STACY ST. JOHN PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998



06/23/2011

MEMO TO THE RECORD

SUBJECT: HAMILTON

Docket Number 1366042 - 50116

The proposal to consolidate the HAMILTON was posted with an "Invitation for Comments," at the HAMILTON from 04/18/2011 through 06/19/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC District



A. Office	1							
	HAMILTO WESTER sional Distr	ict: IA-03		_	District: County:	State: IA HAWKEYE PFC Marion		Code: <u>50116</u>
EAS Grade:		53			Finance Number:	183834		
Post Offi	CB:	<b>Y</b>	Classified Station			Classified Branch		сро 🗌
This form	n is a place	holder for nu	mber 39. There was not a	premature	e appeal r	eceived.		
Prepare Title:			PFC Post Office Review C	oordinato	r		Jate:	06/23/2011 (319)
Tele No:		(319) 399-29	102			F	ax No:	399-5502



06/21/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

HAMILTON

Docket Number 1366042 - 50116

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL DUBA

District Manager

# LOG OF POST OFFICE DISCONTINUANCE ACTIONS

EAS Level:	State, ZIP Code:	HAMILTON, IA, 50116-7503		
EMS Level.		53		
District:		HAWKEYE PFC		
County:		Marion		
Congressional District: Proposal:		IA-03		
		Close Consolidate		
Alternate Service Proposed:		Rural Route Service		
Customers A	ffected:			
Post Office Box: General Delivery:		0		
Highway Co	ontract Route (HCR):	0		
City Route:	900-00-00-00-00-00-00-00-00-00-00-00-00-	0		
Intermediat	e Rurat	0		
Intermediat		0		
	per of customers:	*		
rous numi	ser of customers:	34		
Date	- Antion			
Date.	Action Office suspended. Reason suspended:			
	Suspension notice sent to Headquarters.			
09/11/2002	Postmaster vacancy occurred. Reason: resig	ned		
	OIC: Career: 0 Noncareer: 1 Other Emp			
02/15/2011	District manager authorization to study.			
03/14/2011	Questionnaires sent to customers. Number sent: 117 Number Returned: 50 Analysis: Favorable: 4 Unfavorable: 1 No Opinion: 45 Petition received. Number of signatures: 0 Concerns expressed: Congressional inquiry received: No			
06/06/2011	Concerns expressed:  Proposal and checklist sent to district for revi-	RW,		
	Government Relations and Retail Operations	notified by district 10 days before the 60-day posting (PS Form 4920		
	attached).			
03/31/2011	Occasional and involution for comments and a	and an and dated		
06/06/2011 06/23/2011	Proposal and invitation for comments posted Proposal and invitation for comments remove Comment Analysis:	ed and round-dated.		
06/08/2011 06/23/2011	Proposal and invitation for comments remove Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0	ed and round-dated.		
06/06/2011	Proposal and invitation for comments remove Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 Premature PRC appeal received.	ed and round-dated.		
06/06/2011 06/23/2011 None 05/13/2011	Proposal and invitation for comments remove Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0	ed and round-dated.  0		
06/06/2011 06/23/2011 None	Proposal and invitation for comments remove Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 Premature PRC appeal received. Concerns expressed: Updated PS Form 4920 completed (if necess Certification of the official record.	ed and round-dated.  0  sary).		
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06/23/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Hamilton Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Stacy St. John Manager Post Office Operations.

GAIL DUBA DISTRICT MANAGER PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

# Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1366042.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

# Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the HAMILTON was received by 06/23/2011.

Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

\*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.



Removal Round Date:

FINAL DETERMINATION TO CLOSE THE HAMILTON, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1366042 - 50116

# I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Hamilton, IA Post Office and provide delivery and retail services by rural route rvice under the administrative responsibility of the Bussey Post Office, located four miles away.

, he postmaster position became vacant when the postmaster resigned on September 11, 2002. An employee from a neighboring office may have been installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Hamilton Post Office, an EAS-53 level, provided service from 10:30 - 14:45 Monday - Friday 10:30 - 11:45 Saturday and lobby hours of 10:30-15:00 on Monday - Friday and 10:30-11:45 on Saturday to 34 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$7,603 ( 20 revenue units) in FY 2008; \$5,133 ( 13 revenue units) in FY 2009; and \$4,495 ( 12 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 29, 2011, representatives from the Postal Service were available at Hamilton Community Center to answer questions and provide information to customers, 11 customer(s) attended the meeting.

On March 14, 2011, 117 questionnaires were distributed to delivery customers of the Hamilton Post Office. Questionnaires were also available over the counter for retail customers at the Hamilton Post Office . 50 questionnaires were returned. 4 responses were favorable, 1 unfavorable, and 45 expressed no opinion regarding the proposed alternate service.

When this final determination is implemented, delivery and retail services will be provided by the Bussey Post Office, an EAS-13 level office. Window service hours at the Bussey Post Office are from 09:00-12:00 & 13:00-16:15, Monday through Friday, and 09:00 10:15 on Saturday. There are 64 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1,	Concern:	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.
2.	Concern:	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bussey postmaster.
	Concern:	Customers expressed concern that postal employees at the adminoffice

Post Office are rude

Item Nbr: 47 Page Nbc: 3

The customer expressed a concern that a postal employees was rude. Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Courteous and helpful service will be provided by personnel at the Response: Bussey Post Office and from the carrier. Customers were concerned about a change of address Concern: The customer expressed a concern about a change in address. All mail Response: will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change. Customers were concerned about a change of address Concern: The customer expressed a concern about a change in address. All mail Response: will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change. Customers were concerned about having to travel to another post office Concern: R for service The customer expressed a concern about having to travel to another Response: post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customers were concerned about senior citizens Concern: 9 The customer expressed a concern about senior citizens. Carrier service Response: is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. You were concerned about having to travel to another post office for 10. Concern: service The customer expressed a concern about having to travel to another Response: post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customer expressed a concern about their 911 address 11. Concern: The customer expressed a concern about your 911 address. 911 Response: addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator. Customers inquired about mailbox installation and maintenance 12. Concern:

Item Nbr. 47 Page Nbr. 4

Response:

13. Concern:

Response:

14. Concern:

Response:

The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

# PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some imm

You expressed a concern that they requested and were denied rural delivery service

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

# Some advantages of the final determination are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

# Some disadvantages of the final determination are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

This final determination to close the Hamilton Post Office was posted with an invitation for comment at the Hamilton Post Office and Bussey Post Office from April 18, 2011 to June 19, 2011. The following additional concerns were received during the proposal posting period:

hem Nbe: 47 Page Nbr: 5

# NONE

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

# II. EFFECT ON COMMUNITY

amilton is an incorporated community located in Marion County. The community is administered politically by Mayor and Council. olice protection is provided by the Marion County Sheriff. Fire protection is provided by the Bussey or Lovilia Fire Departments. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Hamilton United Methodist Church, City Of Hamilton, City Of Marysville,, Mane Attractions . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the Post Office will also be available at the Bussey Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.
2.	Concern:	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.
3.	Concern:	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.
4.	Concern:	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

# III. EFFECT ON EMPLOYEES

The postmaster resigned on September 11, 2002. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

### V. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 16,157 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 14,404
Fringe Benefits @ 33.5%	\$ 4,825
Annual Lease Costs	+ \$ 15
Total Annual Costs	\$ 19,244
Less Annual Cost of Replacement Service	<u>- \$ 3,087</u>
Total Annual Savings	\$ 16,157

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service has determined to close the Hamilton, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bussey Post Office, located four miles away.

The postmaster resigned on September 11, 2002. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Hamilton Post Office provided delivery service to no customers and 34 PO Box customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

nere will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. The Postal Service will save an estimated \$16,157 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Hamilton Post Office and Bussey Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Hamilton Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Hamilton Post Office and Bussey Post Office during normal office hours.

Dean J Granholm
Vice President of Delivery and Post Office Operations

06/28/2011

Date



07/07/2011

OFFICER-IN-CHARGE/POSTMASTER Hamilton Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Hamilton Post Office Final Determination Docket No. 1366042 - 50116

Please post in the lobby the enclosed final determination to close the Hamilton Post Office. The final determination must be posted in a prominent place from 07/07/2011 through close of business on 08/08/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 08/09/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

KAREN LENANE POST OFFICE REVIEW COORDINATOR PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

Final Determination Official Record